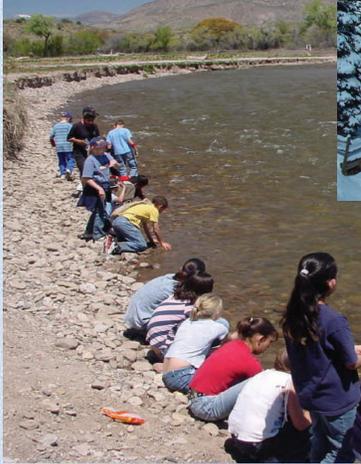
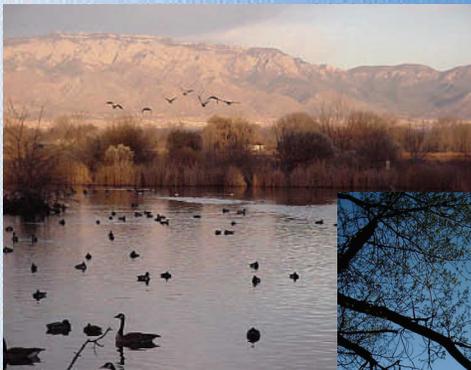


# Strategic Plan Fiscal Years 2008—2009



## New Mexico Environment Department

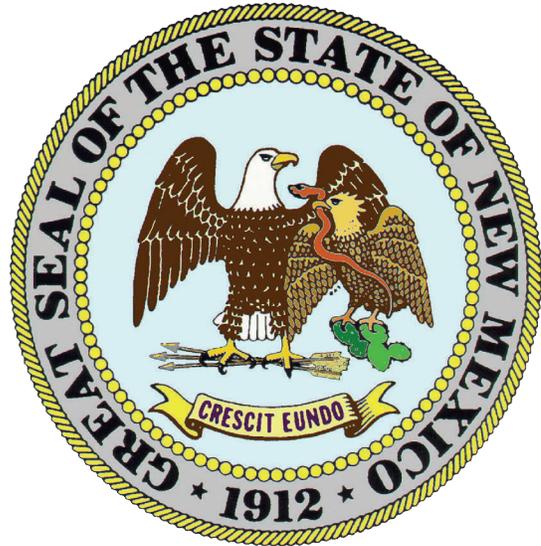


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## **New Mexico Environment Department**

### **STRATEGIC PLAN Fiscal Years 2008-2009**

**Document Submitted  
September 2007**

**Cabinet Secretary  
*Ron Curry***

**Deputy Secretary  
*Cindy Padilla***

# New Mexico Environment Department

## *Mission :*

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*To provide the highest quality of life throughout the state by promoting a safe, clean, and productive environment.*



### In meeting our Mission, we are committed to:

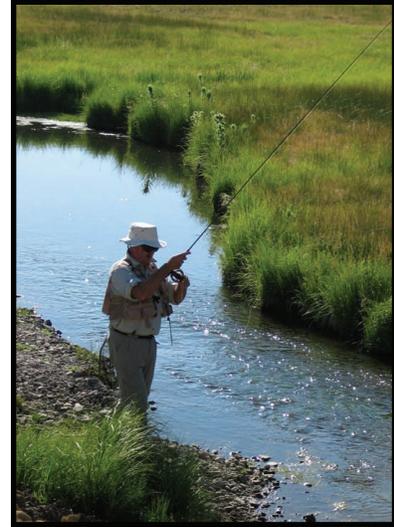
- ❖ Providing clear articulation of our goals, standards, and expectations in a professional manner so that employees and the public can make informed decisions and be actively involved in setting priorities.
- ❖ Promoting environmental awareness through the practice of open and direct communication and sound decision-making by carrying out the mandates and initiatives of the Department in a fair and consistent manner.

# Executive Summary

The New Mexico Environment Department (NMED) is committed to protecting New Mexico's environment and the health of our citizens. Every day, our approximately 650 employees are working toward this goal, whether by interacting with citizens, regulating industry or running scientific tests on environmental samples. All of these efforts reflect the Department's **comprehensive, integrated program of outreach, permitting, inspection, and enforcement**. Each of these jobs is an important one.

- **Outreach** programs provide owners and operators of regulated businesses and the general public essential information on environmental protection as well as public and employee health and safety methods and requirements.
- **Permitting** programs ensure that facilities and businesses are designed and constructed to meet or exceed established environmental standards.
- Department **inspectors** ensure compliance with environmental laws as well as with public and employee health and safety regulations and, along with legal staff, play a key role in constructing tough but fair **enforcement** actions against violators.

**Guiding all these efforts are three themes:**





**The senior leadership of the Department devised these themes to give better focus to NMED's efforts.**

**1. A holistic approach to the protection of human health and the environment.** We believe that, if we are to have a meaningful impact on the public health and environment in this state, the barriers between programs must be blurred. We must also use the tremendous amount of information we collect and analyze to establish environmental baselines for communities across the state. We are now working, using the best technology available, to find ways to combine and make that information more easily accessible, and usable for decision-making and getting to results that matter.

**2. A greater emphasis on diversity.** We hope that by hiring and promoting well-qualified people of color it will help us do our job better as our agency will better reflect New Mexico. But more importantly, as we improve our ability as a department to communicate across racial, linguistic and socio-economic lines, public participation and the quality of our decisions will improve.

**3. Creating a workforce that is accountable and performs consistently at the highest level.** NMED rewards high performance and conversely provides sanctions for workers that are not reaching their goals. This is not sink or swim, the Department provides training to help our employees learn the skills they need to do their job successfully. By doing this we are increasing our productivity, giving NMED staff greater personal responsibility and, most importantly, having a positive impact on our environment.

NMED's mission is one of the broadest in state government. In order to protect the health of New Mexicans and their environment, NMED has been tasked by the legislature with regulating every business in the state, from a hamburger stand in the south to a National Laboratory in the north. In almost every instance, this regulation is centered on protecting water quality.

Put simply, New Mexico does not have any water to waste right now. Our drought has made water quantity a much talked about issue, but water quality is equally important. Water wasted by pollution is water that cannot be constructively used. The most important factor in the continued economic vitality of our state is a good, clean source of water for future generations. NMED is committed to protecting the health of our children and the future of our economy by defending the quality of our precious, limited water resources.

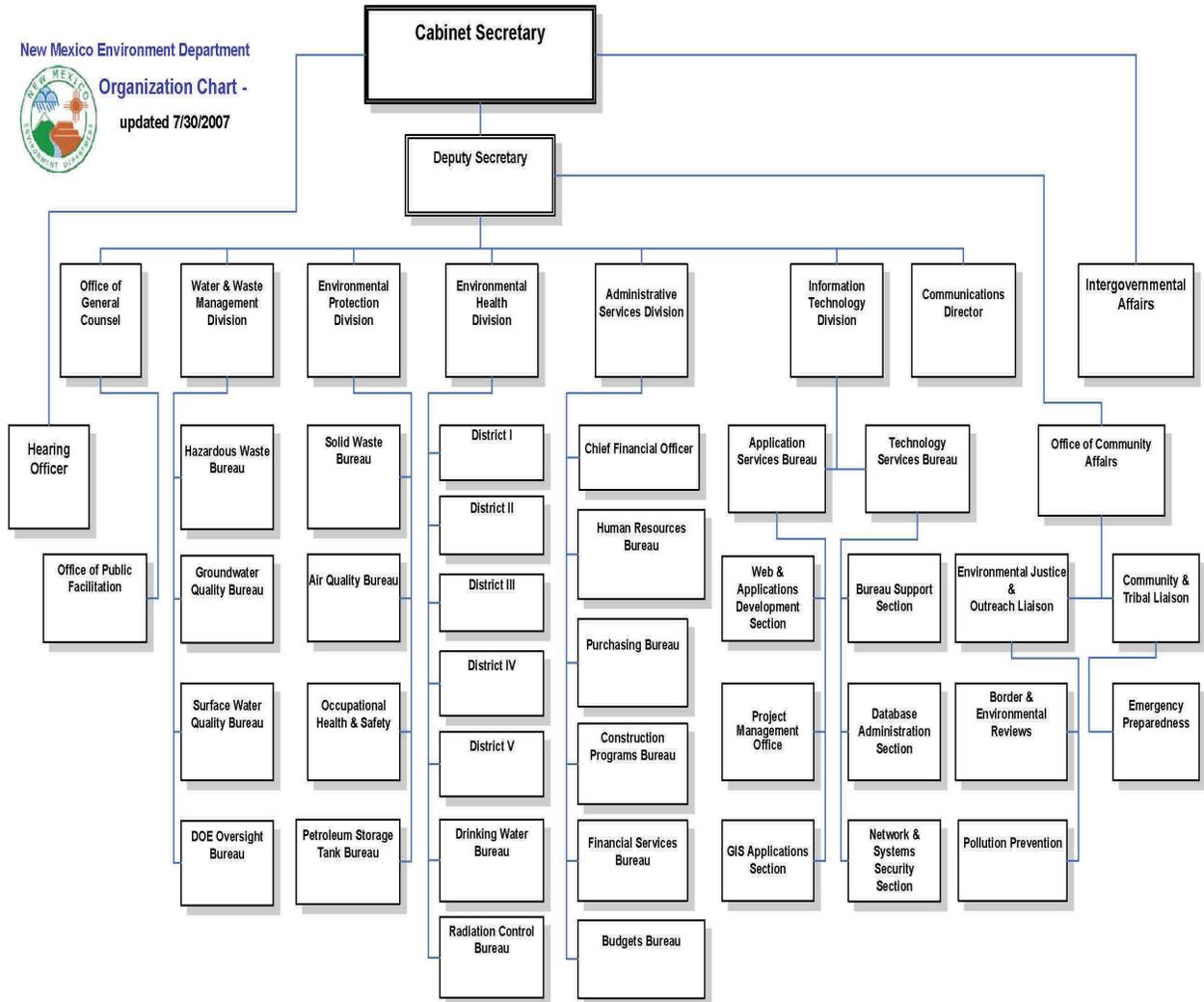


Fighting the impacts of climate change is another area in which the Department is devoted to protecting New Mexico's water resources. NMED is the lead agency in Governor Richardson's nationally recognized effort to combat the negative effects of global warming, especially on our water. Scientists have found that a warmer New Mexico will lose more water to evaporation, and receive less winter snow pack. To fight these impacts, NMED is working toward fulfilling the aggressive goals in the Executive Order recently signed by the Governor. Specifically, the goals are to reduce greenhouse gasses to 2000 levels by 2012, 10% below these levels by 2020, and a 75% reduction by 2050. NMED's efforts in this area also include staffing a 40-member task force appointed by the Governor, and convening a technical working group made up of state agencies tasked with reporting on the impacts of climate change on New Mexico.

NMED is focused on protecting New Mexicans' health, safety, our environment and especially the quality of our water resources. This plan shows how NMED will better reach these goals in the months and years ahead.

# NMED Organizational Chart

New Mexico Environment Department  
**Organization Chart -**  
 updated 7/30/2007

# Department Program Listing

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## PROGRAM: Program Support

**PURPOSE:** Program Support provides overall leadership, administrative, legal, and information management support to the Department staff and oversight and regulatory entities. This support allows the Department to operate in the most knowledgeable, efficient and cost effective manner possible, and provides the public with information necessary to hold the Department accountable.

**PROGRAM COMPONENTS:** Program Support is comprised of the Office of the Secretary, General Council, Information Technology Division, the Administrative Services Division, and the Office of Communications.

**AUTHORITY:** The laws and regulations governing Program Support components include the Laws of 1987, Chapter 74 Articles 1 through 9; 9-7A-6; 74-1-6; 74-6A-2; 74-9-14; 74-6A-1 through 74-6A-13; 74-6B-1 through 74-6B-14; 50-9-19; 74-1-4; 74-6B-4 through 74-6-3. agriculture, economic and recreational activities.

## PROGRAM: Water Quality

**PURPOSE:** The Water Quality Program protects the quality of New Mexico's ground and surface water resources to ensure clean and safe water supplies are available now and in the future to support domestic,

**PROGRAM COMPONENTS:** The Water Quality Program is comprised of the Ground Water, Surface Water, Department of Energy Oversight, and Hazardous Waste Bureaus.

**AUTHORITY:** The laws and regulations governing the Water Quality Program components include; 61-1-1 through 61-1-31 NMSA 1978, Section 61-33-1 through 10 Chapter 61, Article 33, 69-25A-1 through 69-25A-35 NMSA 1978, 69-36-1 through 20; 74-6-1 through 17 NMSA 1978, 74-6A-1 through 74-6A-15, 74 -6B-1 through 14; 75-1-1 through 75-1-6 NMSA 1978; 20.6.1 through 6.2 NMAC, 20.7.4 NMAC, 110.2 NMAC; US Clean Water Act 33 U.S.C., Code of Federal Regulation - Title 40, Superfund National Contingency Plan, 74-4-1 through 14 NMSA 1978; 20.4.1 through 4.3 NMAC, federal Resource Conservation and Recovery Act Subtitle C (including Hazardous and Solid Waste Amendments); Federal Facilities Compliance Act.

## PROGRAM: Environmental Protection

**PURPOSE:** The Environmental Protection Program protects New Mexico's air quality, prevents releases of petroleum products into the environment, ensures solid waste is handled and disposed of without harming natural resources, and ensures safe and healthful working conditions for employees.

**PROGRAM COMPONENTS:** The Environmental Protection Program is comprised of the Air Quality, Occupational Health and Safety, Petroleum Storage Tank and Solid Waste Bureaus.

**AUTHORITY:** The laws and regulations governing the Environmental Protection Program components include the Laws of 1987, Chapter 74 Articles 2 through 2 A; 74-2-1 through 74-2-17, Chapter 74 Article 12, 74-12.1, 20.2.70 through 2.74 NMAC; 20.2.79 NMAC, Federal Clean Air Act and EPA delegation authority (40 CFR Part 58), Laws of 1987, Chapter 74 Articles 4 through 4E-9; 74-1-1 through 74-1-15; 74-4-1 through 74-4-14; 74-4B-1 through 74-4B-14; 74-4C-1 through 74-4C-4, 74-4E-1 through 74-4E-9, Chapter 74 Article 6A, 74-6A-1 through 74-6B-14, Chapter 74, Article 7, 74-7-1 through 74-1-8, Chapter 74, Articles 8 through 11, 74-8-1 through 74-8-3, 74-9-1 through 74-9-42, 74-10-1 through 74-10-100, 74-11-1 through 74-11-17, 20.4.1 through 4.2 NMAC, 20.9.1 through 9.3 NMAC.

# Department Program Listing

## **PROGRAM: Environmental Health**

**PURPOSE:** The Environmental Health Program protects public health and the environment through specific programs that provide public outreach and education and regulatory oversight for food service and food processing facilities, liquid waste treatment and disposal, public swimming pools and baths, medical radiation, drinking water, mosquito abatement and the Waste Isolation Pilot Plant (WIPP) transportation. The Environmental Health Program also provides public outreach and education about radon in homes and public buildings.

**PROGRAM COMPONENTS:** The Environmental Health Program is comprised of five district field offices and the Drinking Water and Radiation Bureaus.

**AUTHORITY:** The laws and regulations governing the Environmental Health Program components include the Laws of 1987, Chapter 50 Articles 9; 50-9-1 through 50-9-25, Chapter 61 Article 1, 61-1-1 through 61-1-31, Chapter 61 Article 14E, 61-14 E-1 through 61-14 E-12, Chapter 74, Article 4A, 74-4A-1 through 74-4A-14, 7NMAC 6.1, 7 NMAC 18.1, 11 NMAC 5.1 through 5.4, 20 NMAC 3.1, 20 NMAC 7.120 NMAC 7.3, 29 CFR 1910, 1926, 1928, Agreement-In-Principle between the United States Department of Energy and the State Of New Mexico for Environmental Oversight, Monitoring and Emergency Response.



# PERFORMANCE AND ACCOUNTABILITY CONTRACT PROTECTING AND PROMOTING NEW MEXICO'S ENVIRONMENT

## Goal 2. Protect New Mexico's limited water resources

### Task 2.1

Ensure compliance with the consent orders to clean up New Mexico's national laboratories

Performance Measures and Baseline Data						
Measure	FY 03 Baseline	FY 04 Actuals	FY 05 Actuals	FY 06 Actuals	FY 07 Actuals/Estimates	FY 08 Target
Number of regional and intermediate wells routinely monitored at least annually for dangerous lab contaminants <sup>2</sup>	NA	NA	23 Int. 14 Reg.	20 Int. 23 Reg.	25 Int. 39 Reg.	33 Int. 69 Reg.
Annual number of public notices of and final remedy selections for dangerous unlined dumps.	NA	NA	1	2	3	5
Percent of enforcement actions brought within one year of discovery of noncompliance with Order.	NA	NA	N/A	100%	100%	100%



### Task 2.2

Reduce pollution from unregulated or malfunctioning septic systems

Measure	FY03 Baseline	FY04 Actuals	FY05 Actuals	FY06 Actuals	FY07 Actuals/Estimates	FY08 Target
Percent of new septic tanks inspected	NA	84%	69%	80%	80% <sup>1</sup>	85%
Number of free well water tests; homeowners with contaminated wells are advised on how to eliminate or reduce health risks	304	651	916	1,000	1,164 <sup>1</sup>	1,500
Explanatory Data						
Number of compliance orders issued in response to complaints or inspection of new septic tanks	0	0	10	5	5 <sup>2</sup>	NA
1. Actuals as of March 31, 2007. Actuals as of June 30, 2007						



**Task 2.3**  
**Safeguard New Mexico's drinking water supplies for present and future generations**

Performance Measures and Baseline Data						
Measure	FY 03 Baseline	FY 04 Actuals	FY 05 Actuals	FY 06 Actuals	FY 07 Actuals/ Estimates	FY 08 Target
Number of water systems that have taken action to preserve their water source (1,290 total)	NA	NA	15	89	75	105
Number of assistance actions provided to public water systems	NA	NA	94	301	150	200
Percent of small community drinking water systems (<3,300) with a certified operator (»581)	76%	72%	74%	79%	85%	88%
Percent of large community drinking water systems (>3,300) with a certified operator (»59)	100%	100%	100%	100%	100%	100%
Explanatory Data						
Number of annual formal enforcement actions	2	65	63	22	58 <sup>1</sup>	N/A
Number of boil water advisories	9	9	9	8	12 <sup>1</sup>	NA
<sup>1</sup> Actuals as of June 30, 2007						



## Goal 4. Combat Climate Change

### Task 4.1

#### Reduce New Mexico's total greenhouse gas emissions

Performance Measures and Baseline Data							
Measure	2000 Baseline	2001 Estimates	2002 Estimates	2003 Estimates	2004 Estimates	2005 Estimates	2006 Estimates
Annual statewide greenhouse gas emissions (GHGs) <sup>1</sup> (MMt CO <sub>2</sub> e) <sup>2</sup> (target = 2000 levels by 2012)	48.6 MMT	49.4 MMT	50.2 MMT	51.0 MMT	51.8 MMT	52.6 MMT	53.4 MMT
	2007 Estimates	2008 Estimates	2009 Estimates	2010 Estimates	2011 Estimates	2012 Estimates	
	54.2 MMT	53.1 MMT	52.0 MMT	50.9 MMT	49.8 MMT	48.6 MMT	

1. This represents the Climate Change Advisory Group recommendation to use net GHGs using a consumption based approach for all sector fossil fuels.

2. MMt CO<sub>2</sub>e = million metric tons of carbon dioxide equivalent

Annual increases from baseline year 2000 to year 2006 are linear extrapolations based on two data points (Yr 2000 and Yr 2010) from the *New Mexico Greenhouse Gas Inventory and Reference Case Projections*.

Target Measures to reach 2000 levels by 2012 are also assumed to be linear. The assumption is that the greenhouse gas reduction strategies will begin to reduce emissions in 2007.

## Goal 4. Combat Climate Change Continued

### Explanatory Data

#### Annual greenhouse gas emissions (Mt CO<sub>2</sub>e) by sector

Measure	2000 Base-line	2010 Reference Case Projection	2012 Target (2000 level)	Explanatory Note for 2010 Projections
Electricity	19.2	21.4	19.7	40% of baseline; based on assumed future mix of power plants
Res./Commercial	7.33	8.5	7.3	9% of baseline; based on US DOE regional projections
Transportation	14.2	17.6	14.2	17% of baseline; vehicle miles from NM DOT; aviation fuel and others from US DOE
Fossil Fuel Industry	19.5	20.3	19.5	23.5% of baseline; assumes no change in state gas production
Industrial Processes	1.5	2.0	1.5	2% of baseline; based on US EPA /State Dept. national projections
Waste Management	1.2	1.4	1.2	1.5% of baseline; based on State Dept. national projections and state population increases
Agriculture	6.0	6.4	6.0	7% of baseline; dairy emissions grow with population
Forestry and Land Use	-20.9	-20.9	-20.9	Carbon sequestration rates are assumed to remain constant
<b>Total</b>	<b>48.6</b>	<b>56.6</b>	<b>48.6</b>	

Measure	1998-2001 Avg Baseline	2002 Actuals	2003 Actuals	2004 Actuals	2005 Actuals	2006 Actuals	2007 Actuals/Estimates	2008 Target
Annual greenhouse gas emissions in state government operations <sup>1</sup> (Mt CO <sub>2</sub> e) <sup>2</sup> (Target = 4% below baseline from 2003-2006 and an additional 2% below from 2007-2010)	176,391 Mt	194,163 Mt	196,522 Mt	190,594 Mt	185,713 Mt	169,339 Mt	168,453 Mt	167,571 Mt

1. Excludes emissions associated with leased building space.

2. MtCO<sub>2</sub>e= metric ton carbon dioxide equivalent

### Explanatory Data

#### Annual greenhouse gas emissions (Mt CO<sub>2</sub>e) by emission type

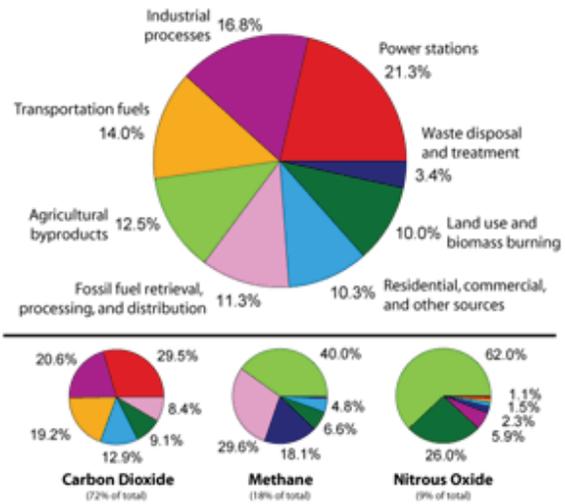
Electricity	157,729	172,475	176,334	166,827	162,233	151,419	150,631	149,842
Natural Gas	28,212	28,995	27,166	27,830	24,906	24,906	24,906	24,906
All Vehicle Fuels	48,807	56,314	57,746	56,835	57,623	46,854	46,610	46,366

## Goal 4. Combat Climate Change Continued



Shiprock, New Mexico

### Annual Greenhouse Gas Emissions by Sector



Global anthropogenic greenhouse gas emissions broken down into 8 different sectors for the year 2000. Source: Wikipedia

### Task 4.4

#### Promote Regional and National Greenhouse Gas Reduction Initiatives

#### Performance Measures and Baseline Data

Measure	FY03 Baseline	FY04 Actuals	FY05 Actuals	FY06 Actuals	FY07 Actuals/ Estimates	FY08 Target
Explanatory Data						
Work with states, tribes and Canadian Provinces to establish the Climate Registry.	NA	NA	NA	NA	NA	January 2008
Work with members of the Western Regional Climate Action Initiative to design a regional market-based emission reduction program.	NA	NA	NA	NA	NA	August 2008
-						

## Goal 5. Conserve and restore forests and watersheds

### Task 5.2

#### Improve New Mexico's watersheds by restoring native species, habitat, and stream flows

Measure	FY03 Baseline	FY04 Actuals	FY05 Actuals	FY06 Actuals	FY07 Actuals/ Estimates	FY08 Target
Number of impaired stream miles being addressed through watershed restoration plans <sup>1</sup>	NA	NA	732	700	>700/2626	TBD
Number of stream miles monitored annually to assess impairment <sup>2</sup>	NA	NA	472	1,283	1,539	TBD
<b>Explanatory Data</b>						
Number of impaired stream miles <sup>4</sup>	NA	NA	2,626	2,626	2,626	NA
<p>1. Includes on-the-ground projects and watershed group formation initiatives. Reported as number of miles being addressed each year (not cumulative) through watershed restoration activities. Number of miles being addressed is dependent on the Clean Water Act Section 319 funding allotment each year. Identified impaired miles are expected to increase each biennial reporting cycle as additional studies are completed.</p> <p>2. Water quality studies are conducted on a calendar year cycle. FY06 actuals report on studies completed in 2006, FY07 target will include studies to be completed in 2007. Study planning for FY08 will begin after the 2007 field season ends (November 2007), therefore FY08 targets will not be available until December 2007. The number of miles assessed each year is dependent on the complexity of the watershed selected for study, including the number of point source discharges to be bracketed, the number of remote sites not accessible by car, the extensiveness of tributary networks, etc.</p> <p>3. Number of impaired stream miles as reported in biennial reporting cycle as additional studies are completed.</p>						



## Goal 1. Increase Workplace Safety

### **Task 1.1**

***Decrease the number and severity of work-related accidents***

Performance Measures and Baseline Data						
Measure	FY03 Baseline	FY04 Actuals	FY05 Actuals	FY06 Actuals/ Estimates	FY07 Actuals/ Estimates	FY08 Target
Number of serious injuries and illnesses caused by workplace conditions (newly reported indemnity claims) (calendar year)	5,280	5,765	5,762	5,603	5,436	5,400
Rate of serious injuries and illnesses caused by workplace conditions per 100 workers (newly reported indemnity claims) (calendar year)	.73	.758	.758	.702	.655	.650
Percent of serious worker health and safety violations corrected within specified timeframes	NA	NA	86%	94.5%	96.8% <sup>1</sup>	95%
The number of entities participating in voluntary safety efforts	2	5	10	14	19 <sup>1</sup>	22
<sup>1</sup> Actuals as of March 31, 2007						

# Program Goals, Objectives & Strategies

## Program Support

### Office of the Secretary

Program Support	Office of the Secretary	
Goals	Objectives	Strategies
<p>1: Build effective, efficient working relationships with our external stakeholders.</p>	<p>1: Heighten public awareness of key initiatives within the Department.</p> <p>2: Improve outreach to legislators, other public officials, industry groups and the regulated community.</p> <p>3: Demonstrate to analysts for the Department of Finance and Administration (DFA) and the Legislative Finance Committee (LFC) that Department revenue results in a positive impact on the state.</p>	<ul style="list-style-type: none"> <li>• Evaluate mechanisms for broadcasting our mission such as participation in radio call-in shows, creating and disseminating public service announcements, and developing videos.</li> <li>• Consult with affected stakeholders when developing policies, regulations and legislation.</li> <li>• Recruit Department employees with public speaking skills to make appearances at stakeholder and community events.</li> <li>• Provide an opportunity for staff to have training on tools for public participation.</li> <li>• Attend legislative interim committee meetings as appropriate to provide information on related Department initiatives.</li> <li>• Invite key legislators to participate in field trips conducted by the bureaus responsible for compliance and enforcement activities.</li> <li>• Participate in Roundhouse outreach opportunities.</li> <li>• Develop and disseminate briefing papers on controversial issues.</li> <li>• Improve DFA and LFC analysts understanding of Department key initiatives by providing opportunities for field visits with staff from various bureaus.</li> <li>• Meet with DFA and LFC analysts on a regular basis to discuss the Department's performance measure results.</li> </ul>
<p>2: Ensure the Department has a well trained and qualified work force.</p>	<p>1: Promote and accelerate staff growth and development.</p>	<ul style="list-style-type: none"> <li>• Each Office, Bureau or Program will identify training needs for their staff, where appropriate, by December 31, 2007.</li> <li>• Each Office, Bureau or Program will develop a training plan by January 31, 2008.</li> <li>• Supervisors will establish meaningful employment evaluations that include training requirements.</li> </ul>

Program Support		Office of the Secretary			
Goals		Objectives		Strategies	
3: Improve customer service.		1: Increase staff operational customer service skills.  2: Improve response time to customer service complaints.  3: Improve the quality and accessibility of web information.		<ul style="list-style-type: none"> <li>Encourage staff attendance at customer service training.</li> <li>Department Offices, Bureaus and Programs will be encouraged to support staff in developing or improving customer service skills.</li> <li>Department Offices, Bureaus and Programs will be encouraged to develop mechanisms to track staff attendance at customer service training.</li> <li>Department Offices, Bureaus and Programs will be encouraged to develop and implement a customer service complaint tracking tool flag customer service complaints and follow up with staff managers to ensure complaints are responded to within 10 working days.</li> <li>Department Offices, Bureaus and Programs will improve the organization and accessibility of website information and work with the Information Technology (IT) Division to ensure website information is updated.</li> </ul>	

**Office of Community Affairs**

Program	Office/Division	Bureau
Program Support	Office of Community Affairs	Environmental Justice & Outreach and Community and Tribal Liaison
Goals	Objectives	Strategies
1. Develop Environmental Justice strategic planning and policies, initiatives and programs, and granting opportunities.	1: Develop the Departmental Environmental Justice Strategic Plan.  2: Liaison with internal stakeholders including Office of the Secretary and General Counsel, divisions and bureaus.  3: Liaison with external stakeholders including tribal, federal, state, and local agencies and communities.  4: Develop educational presentations, workshops, and training programs for internal and external stakeholders.  5: Seek grant opportunities for dissemination to external stakeholder groups.	<ul style="list-style-type: none"> <li>Consult and meet with internal and external stakeholders to discuss strategic plan initiative.</li> <li>Meet with internal stakeholders and answer questions related to environmental justice issues.</li> <li>Meet with external stakeholders and answer questions related to environmental justice issues.</li> <li>Provide a Department presence for environmental justice at relevant meetings including the Environmental Improvement Board, Water Quality Control Commission, Border 2012 Enforcement and Compliance Task Force.</li> <li>Prepare educational awareness programming presentations for internal stakeholders.</li> <li>Prepare and present informational and educational Power-Point and video presentations for external stakeholders.</li> <li>Provide external stakeholder groups with environmental justice-related grant opportunities.</li> <li>Seek and prepare grant proposals for the Department for environmental justice related opportunities.</li> </ul>

Program	Office/Division	Bureau
Program Support	Office of Community Affairs	Environmental Justice & Outreach and Community and Tribal Liaison
Goals	Objectives	Strategies
2: Ensure appropriate Tribal consultation.	<p>1: Develop the Departmental Tribal Consultation Plan.</p> <p>2: Serve as liaison with internal and external stakeholders including tribal, federal, state, and local agencies and communities.</p> <p>3: Develop educational presentations, workshops, and training programs for internal and external stakeholders.</p>	<ul style="list-style-type: none"> <li>Meet with internal and external stakeholders to discuss and answer questions regarding Tribal Consultation.</li> <li>Attend all relevant meetings relating to Tribal Consultation including Environmental Improvement Board, and the Water Quality Control Commission.</li> <li>Prepare informational and educational presentations for internal and external stakeholders.</li> <li>Prepare customer service awareness programming workshops for internal and external stakeholders.</li> </ul>

Program	Office/Division	Bureau
Program Support	Office of Community Affairs	Borders and Environmental Reviews
Goals	Objectives	Strategies
1: Assist stakeholders in the New Mexico border area, Mexico, and neighboring U.S. border states to achieve goals under the EPA Border 2012 program.	<p>1: Focus on issues that are bi-national and trans-boundary.</p> <p>2: Continue expanding the Department's bilingual border website.</p>	<ul style="list-style-type: none"> <li>Work with the affected US border -states, U.S. federal partners and representatives from Mexico's affected border states and the Mexican government to identify key issues.</li> <li>Identify opportunities for joint coordination, planning, outreach, education and information exchange.</li> <li>Facilitate the development of the New Mexico—Chihuahua Rural Task Force, and strategic plan for the SW/NW Chihuahua border region.</li> </ul>
2: Improve localized air quality, underground storage tank replacements, drinking water quality and wastewater issues in New Mexico Border communities.	1: Ensure State initiated projects for New Mexico Border communities are designed to meet the communities environmental and public health and safety needs.	<ul style="list-style-type: none"> <li>Work with Colonias to identify environmental justice issues specific to their communities.</li> <li>Assist Colonias in identifying available resources to address environmental issues such as waste- water treatment systems, adequate drinking water systems, adequate petroleum storage tanks and air pollution prevention strategies.</li> </ul>



Program	Office/Division	Bureau
<b>Program Support</b>	<b>Office of Community Affairs</b>	<b>Pollution Prevention</b>
Goals	Objectives	Strategies
1: Develop Partnerships Between the New Mexico Environment Department (NMED) and Small Business to Encourage Continuous Environmental Improvement.	1: Create a partnership program for small businesses (pilot with automotive shops).	<ul style="list-style-type: none"> <li>Review and revise Green Zia Program for small businesses.</li> <li>Post captured case studies from participants to the Department website and receive recognition letter from Cabinet Secretary.</li> <li>Capture the pollution reduction achieved.</li> <li>Continue to maintain an adequate level of funding by EPA through the Pollution Prevention Grants (PPG) to support the program.</li> </ul>
2. Develop Incentives to Encourage Industry to Invest in Continuous Environmental Improvement.	1: Create new partnerships.	<ul style="list-style-type: none"> <li>Provide waste assessment &amp; feedback reports for small business.</li> <li>Work with local &amp; state utilities to incorporate energy assessments into current waste assessments.</li> <li>Continue to conduct workshops and trainings on pollution prevention.</li> <li>Recognize businesses who are environmental stewards Develop marketing plan to improve recognition program</li> </ul>
3. Incorporate Pollution Prevention (P2) into the Enforcement Process of NMED.	<p>1: Support agency staff and bureaus/districts to integrate prevention into regulatory activities.</p> <p>2: Explore opportunities for incorporating Pollution Prevention into the Permit Process of NMED.</p>	<ul style="list-style-type: none"> <li>Meet with departments involved with the targeted sector to educate NMED staff on Pollution Prevention, discuss integration of the incentives into enforcement.</li> <li>Continue to provide access to pollution prevention information for both NMED staff and the regulated community by identifying and implementing projects that improve access.</li> <li>List P2 phone number in state directory under New Mexico Environment Department.</li> <li>Implement P2 language when revising new regulations for bureaus.</li> <li>Continue to offer Pollution Prevention education and training as part of permit process for permit holders (i.e. education for landfill operators for EJ as well as P2).</li> <li>Encourage P2 projects through agency SEPS.</li> </ul>



Program	Office/Division	Bureau
Program Support	Office of Community Affairs	Emergency Preparedness
Goals	Objectives	Strategies
<p>1: Marshal Department resources in the event of an emergency.</p>	<p>1: Develop emergency preparedness and response documents and policy.</p> <p>2: Liaison with federal, state, and local agencies.</p> <p>3: Develop training programs.</p> <p>4: Submit Grant Proposals</p>	<ul style="list-style-type: none"> <li>• Implement and annually update the New Mexico Environment Department (NMED) <i>Emergency Operations Plan</i> dated January 3, 2007.</li> <li>• Implement, update and exercise the NMED <i>Harold L. Runnels Building Emergency Evacuation Plan</i> dated September 23, 2003.</li> <li>• Implement the <i>Interim Guidelines for Alert Notification for Drinking Water Systems Involving a Threat or Intrusion Revision 1</i> dated June 29, 2006.</li> <li>• Provide quarterly reports to the New Mexico Department of Health (DOH) for the Health Alert Network concerning updated information about Public Water Systems that service more than 3,300 people.</li> <li>• Support the <i>NMED Local Emergency Planning Committee Outreach Program Implementation Plan</i> in collaboration with the Environmental Health Division and DOH Regional Offices.</li> <li>• Support the multi-year New Mexico Preparedness Area 3 Exercise Project in collaboration with the DOE Oversight Bureau.</li> <li>• Attend U.S. Department of Justice, Joint Terrorism Task Force Meetings, New Mexico Homeland Security Advisory Committee Meetings, and other applicable meetings and work groups.</li> <li>• Participate in exercises, strategy development, and vulnerability assessments specific to emergency preparedness.</li> <li>• Interface with County Emergency Managers and Emergency Coordinators from County Local Emergency Planning Committees.</li> <li>• Organize awareness training of the New Mexico Department of Homeland Security and Emergency Management, Emergency Operations Center, including the Incident Command System for NMED management and NMED Representatives to County Local Emergency Planning Committees.</li> <li>• Present grant pre-proposals and proposals for emergency preparedness equipment and exercise funding to the Environmental Protection Agency (EPA), Region 6 office, DOH, New Mexico Department of Homeland Security and Emergency Management, and U.S. Department of Homeland Security.</li> </ul>

## Program Support Continued

### Office of General Council

Program	Office/Division	
Program Support	Office of General Council	Office of General Counsel
Vision/Goals	Objectives	Strategies
1: Improve the quality of legal services to the Department in a timely and cost effective manner.	1: Promote voluntary compliance whenever possible before undertaking legal enforcement action. 2: Promote the revision or elimination of rules and regulations that are ineffective or inefficient. 3: Prioritization of legal resources for the highest risk environmental problems. 4: Assist program in meeting statutory mandates and responsibilities.	<ul style="list-style-type: none"> <li>Encourage the Department to resolve controversies and disputes in the most efficient and effective manner.</li> <li>Work to develop uniform and consistent Department-wide enforcement penalty and rule making policies.</li> <li>Increase the efficiency and timeliness of legal review or resolution of legal matter.</li> </ul>

### Information Technology Division

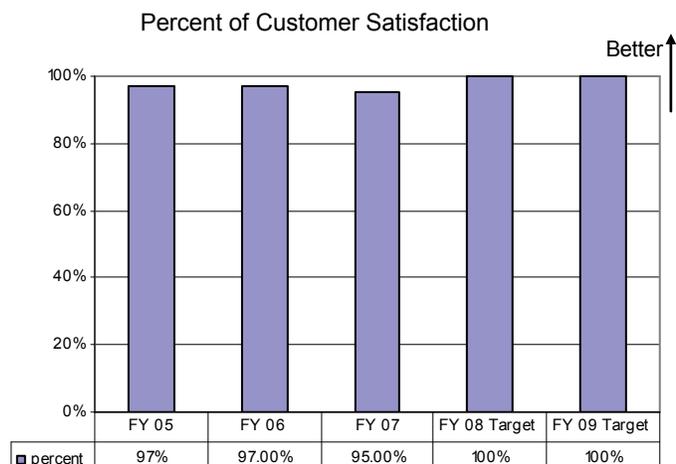
Program	Division	Bureau / Office
Program Support	Information Technology Division	Information Technology Services Bureau / Application Development/Support, Operations, and Project Management Office
Vision/Goals	Objectives	Strategies
1: Consolidate.	1: Continue internal database consolidation activities to improve data security and integrity, and to reduce licensing costs. 2: Continue internal server consolidation of agency servers located in bureaus in preparation for move to GSD data center as required by the FY07 state Strategic IT plan. 3: Consolidate bureau applications to improve physical security, backups and recovery, and comply with Governor's IT consolidation initiatives. 4: Continue to improve efficiency of Technical Services Bureau by reducing operational costs, improving service to business units, and improving performance metrics.	<ul style="list-style-type: none"> <li>Comply with State IT Consolidation requirements.</li> <li>Internally consolidate servers and applications prior to consolidating them at the new enterprise data center.</li> <li>Reduce total costs of ownership.</li> <li>Reduce support costs.</li> </ul>

Program	Division	Bureau / Office
<b>Program Support</b>	<b>Information Technology Division</b>	<b>Information Technology Services Bureau / Application Development/Support, Operations, and Project Management Office</b>
	<p>5: Reduce software maintenance and support costs by consolidating duplicative software applications and services agency-wide.</p> <p>6: Complete integration of NMED SAN with GSD's tape robotic (Powder horn). The project was placed in stand down mode during FY07 at the request of the GSD CIO because GSD was unable to complete their portion of integration.</p> <p>7: Continue post-IT consolidation staff training.</p>	
2: Formalize IT processes	<p>1: Install Altiris Asset Management Suite, to our existing Altiris modules to track software licensing and deployed software versions.</p> <p>2: Apply security policies as required by the Information Technology Commission</p> <p>3: Encrypt data on laptop hard drives to improve data security and prevent unauthorized access.</p> <p>4: Continue to deploy eForms on NMED intranet to replace NMED's standard hardcopy forms.</p> <p>5: Improve business processes of and transparency of decisions made by to NMED IT Governance Board by institutionalizing the web-based IT Project Portfolio developed in FY07.</p> <p>6: Continue to develop industry standard software engineering lifecycle procedures for Applications Services Bureau.</p> <p>7: Conduct annual test DR/BC plan.</p> <p>8: Complete collection and verification of IT operational costs so that IT costs can be expressed as a cost/per person metric. Expression of costs in this manner allows benchmarking and comparison of operational costs vs. industry standards.</p>	<ul style="list-style-type: none"> <li>• Establish formal processes and formalize operations to improve the efficiency of IT Division employees</li> <li>• Reduce deployment/development cycle time</li> <li>• Reduce deployment/development costs</li> </ul>
3: Standardize	<p>1: 190-day planning activities continue to track tactical progress with strategic IT and agency Business objectives</p> <p>2: Establish and install Software Engineering/ Project Tracking standards/software with configurable dashboards to improve communication and transparency of agency IT projects.</p> <p>3: Identify standards and processes for a mobile computing proof of concept for NMED field staff.</p>	<ul style="list-style-type: none"> <li>• Standardize data integration, architectures, standards,</li> <li>• Standardize planning and execution activities.</li> <li>• Reduce development and support costs.</li> <li>• Improve staff productivity.</li> <li>• Respond to requests from business units in an agile manner.</li> </ul>

Program	Division	Bureau
<b>Program Support</b>	<b>Administrative Services Division</b>	<b>Human Resources Bureau</b>
Goals	Objectives	Strategies
<p>1: Develop the technical, human, and conceptual skills in employees through a formalized learning process—</p> <ul style="list-style-type: none"> <li>• to improve individual and group productivity;</li> <li>• to achieve organizational goals, and</li> <li>• emphasize organizational values.</li> </ul>	<p>1: Assess operational skills to identify skill sets needed for individual positions within the Administration Services Division (ASD) and form the content for learning.</p> <p>2: Develop and update an automated inventory of skills and abilities needed to perform each job within ASD competently.</p>	<ul style="list-style-type: none"> <li>• Review all ASD Position Assignment Questionnaires (PAQ) and update those that are not accurately reflective of existing job duties and performance standards.</li> <li>• Other sources of information to be reviewed include the Americans with Disabilities Act (ADA) forms, Employee Development and Appraisal (EDA) forms and Employee exit Interviews.</li> <li>• Coordinate Department training needs with input from each bureau.</li> <li>• Secure adequate funds to meet priority competency development needs.</li> </ul>
<p>2: Institute manager/supervisor training to give them the instructions they need to be successful.</p>	<p>1: Coordinate with State Personnel Effort to develop manager/supervisor training.</p> <p>2: Develop internal manager/supervisor training.</p> <p>3: Develop and use other resources for training.</p>	<ul style="list-style-type: none"> <li>• Coordinate with SPO and DFA to incorporate pay and classification movement planning into training requirements for classes of jobs.</li> <li>• Continue providing FLSA and Performance Appraisal training.</li> <li>• Mandate participation in the SPO management training and other state supported management training opportunities.</li> <li>• Continue to refine and provide New Employee Orientation.</li> <li>• Continually refine and provide supervisory skills training in house.</li> </ul>
<p>3: Institute new recruitment strategies to help ensure a qualified and diverse workforce.</p>	<p>1: Assess recruitment results to ascertain which methods and media produce the best-qualified applicants.</p> <p>2: Institute exit interview data collection to assess turnover data.</p> <p>3: Encourage internship program to develop interested future skilled workers.</p>	<ul style="list-style-type: none"> <li>• Investigate alternatives methods of recruitment to produce lists with more qualified applicants and more qualified women and minorities.</li> <li>• Coordinate advertisements with newspaper and trade journals for maximum results.</li> </ul>

Program	Division	Bureau
Program Support	Administrative Services Division	Human Resources Bureau
Goals	Objectives	Strategies
4: Improve the system of Human Resource support.	1: Maintain the level of integrity and trust to provide quality service to the Department employees.	<ul style="list-style-type: none"> <li>• Train HR Staff to be knowledgeable in State Personnel Rules and Federal and State laws.</li> <li>• Do analytic comparisons and standardize processes to ensure equity.</li> <li>• Cross train HR staff and work as a team.</li> <li>• Encourage open communication and informed discussions on HR actions and processes.</li> </ul>
5: Create, delete and update Human Resource Policies whenever needed to guide employees and management.	1: Review policies periodically for compliance with laws and rules.	<ul style="list-style-type: none"> <li>• Implemented ongoing policy committee of various employees in the Department to review and comment on any changes to policy before moving to a higher level for approval.</li> <li>• Implement changes to policies to keep current with changes in technology and any negotiated Union contract.</li> <li>• Streamline and combine policies wherever possible to help employees understand and use policies.</li> </ul>

Program	Division	Bureau / Office
Program Support	Administrative Services Division	Construction Programs Bureau
Goals	Objectives	Strategies
1: Manage the fee structure for the Clean Water State Revolving Loan Program (CWSRF).	1: Implement 2007 legislative changes for the CWSRF.	<ul style="list-style-type: none"> <li>• Revise regulations that govern CWSRF through the Water Quality Control Commission process.</li> <li>• Develop a policy and procedure for implementing the administrative fee.</li> <li>• Create a new fund and establish the proper SHARE reserve account.</li> <li>• Modify loan agreements.</li> <li>• Implement changes that will be required for annual EPA audits.</li> </ul>



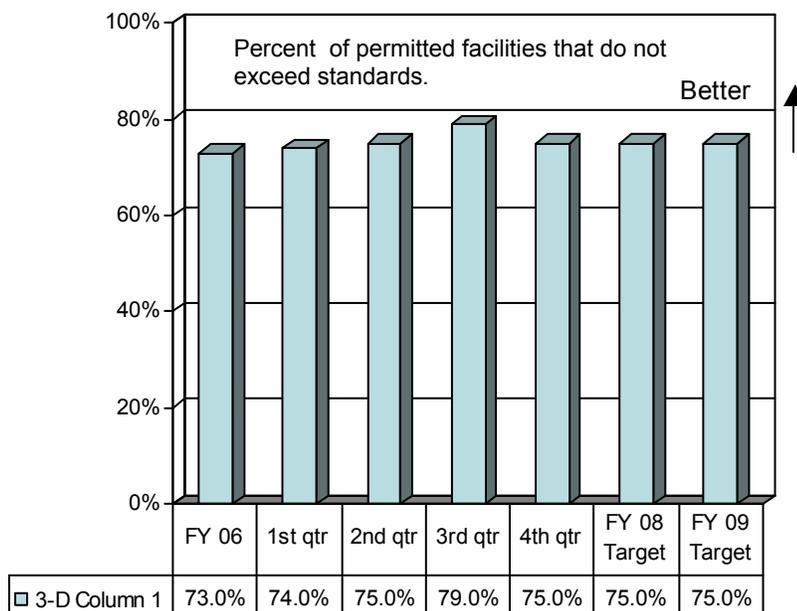
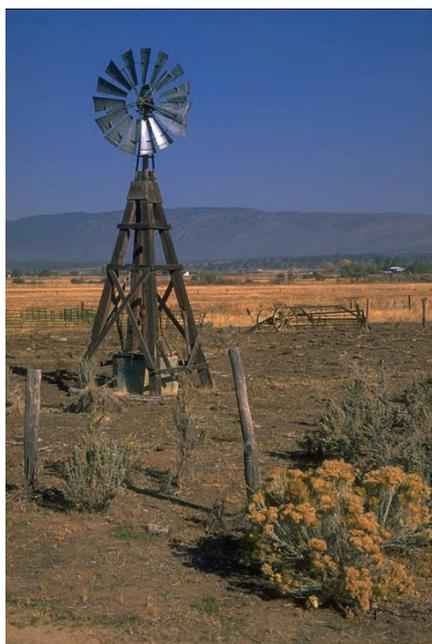
Program	Division	Bureau / Office
Program Support	Administrative Services Division	Construction Programs Bureau
Goals	Objectives	Strategies
2: Manage the fee structure and additional program revisions for Rural Infrastructure Revolving Loan Program (RIP).	1: Implement 2007 legislative changes for the RIP.	<ul style="list-style-type: none"> <li>Revise regulations that govern RIP through the Environmental Improvement Board process.</li> <li>Establish the proper SHARE reserve account and perform a Budget Adjustment Request.</li> <li>Modify loan agreements.</li> <li>Market the solid waste funding aspects of the program as well as other modifications, i.e. population, maximum loan amount, etc.</li> </ul>
3: Ensure water, wastewater and solid waste facility construction projects are environmentally sound, of high quality, and free of waste, fraud and abuse..	1: Actively manage and monitor projects by examining plans, specifications and other written documents.  2: Perform on site inspections of projects to assure quality control and adherence to plans, standards and specifications.  3: Perform audits of project files..	<ul style="list-style-type: none"> <li>Continue to maximize value to communities for the money spent on environmentally related infrastructure.</li> <li>Measure results of monitoring and project management by sending a customer satisfaction survey upon execution of a grant/loan agreement and successful expenditure of the project funds.</li> <li>Make modifications to policies/procedures if necessary based on non-satisfactory results of performance measures.</li> </ul>
4: One hundred percent (100%) of customer satisfaction with CPB's administrative services provided in conjunction with federal and state loan and grant projects for construction of water, wastewater and solid waste projects, based on written customer surveys.	1: Provide customers complete information in a timely manner; communicate regularly with project Participants.	<ul style="list-style-type: none"> <li>Communities who respond with a level lower than "Very Satisfied" will be contacted by CPB Staff Manager to make inquiries regarding performance and possible improvements.</li> </ul>
5: One hundred percent (100%) customer satisfaction with CPB's technical assistance and engineering services provided in conjunction with federal and state loan and grant projects for construction of water, wastewater and solid waste projects, based on written customer surveys.	1: Provide customers complete information in a timely manner; communicate regularly with project Participants.	<ul style="list-style-type: none"> <li>Communities who respond with a level lower than "Very Satisfied" are contacted by CPB Staff Manager to make inquiries regarding performance and possible improvements.</li> </ul>



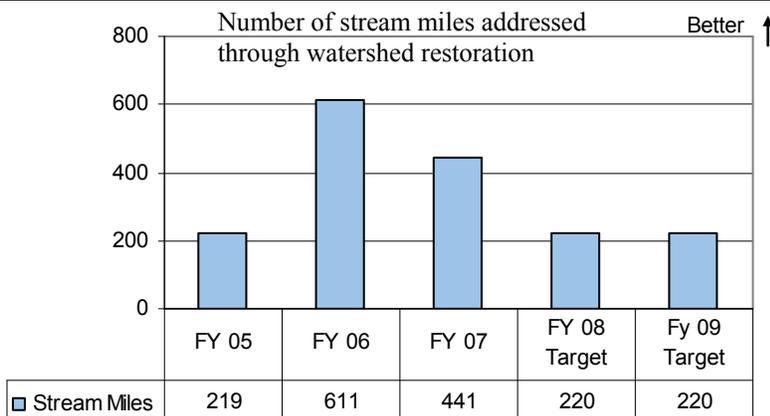
# Water Quality

## Water & Waste Management Division

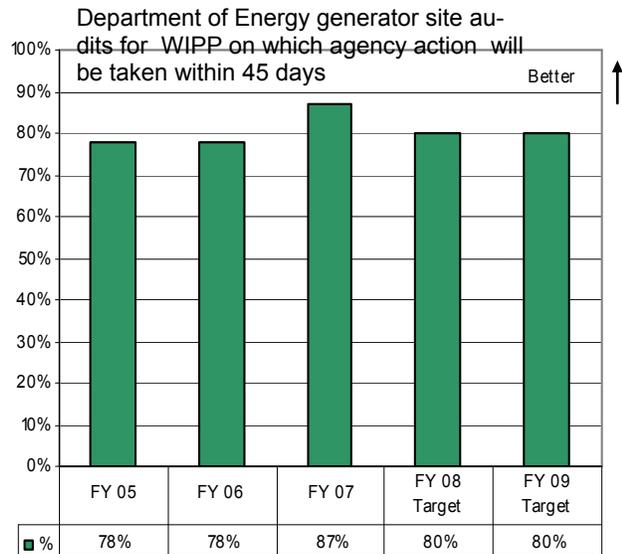
Program	Division	Bureau / Office
Water Quality	Water & Waste Management	Ground Water Quality Bureau
Goals	Objectives	Strategies
1: Propose new regulatory and statutory improvements to protect human health and water resources.	1: Develop, seek support for, and formally propose regulatory and statutory initiatives.	<ul style="list-style-type: none"> <li>Develop draft Septage Hauler Regulations.</li> <li>Gain support for new appropriation of Superfund Matching Funds.</li> <li>Hold hearings on Septage Hauler Regulations.</li> <li>Develop financial assurance regulations.</li> </ul>
2: Sixty-five percent (65%) of permitted facilities will receive annual compliance evaluations and annual field inspections.	1: Increase the number of permitted facilities in compliance with groundwater discharge permit requirements.	<ul style="list-style-type: none"> <li>Conduct annual inspections and compliance reviews at least 65% of permitted facilities.</li> <li>Ensure requirements of groundwater discharge permits are met.</li> <li>Document inspection and compliance reviews in database.</li> </ul>
3: Seventy-five percent (75%) of permitted facilities will have monitoring results that do not exceed standards.	1: Increase the number of permitted facilities where ground water monitoring results do not exceed standards.	<ul style="list-style-type: none"> <li>Review and evaluate monitoring results submitted by permitted facilities to determine facilities are in compliance with their permits.</li> <li>Develop mechanisms to ensure greater and more effective implementation of groundwater protection requirements.</li> <li>Ensure ground water monitoring results for 75% of permitted facilities do not exceed standards.</li> </ul>
4: Eighty percent (80%) of groundwater discharge permits will be issued within the time allowed by statute or regulation.	1: Increase timeliness of issuing groundwater discharge permits.	<ul style="list-style-type: none"> <li>Review for administrative completeness within timeframe specified.</li> <li>Publish public notice timely.</li> <li>Review technical information within required timeframe.</li> </ul>



Program	Division	Bureau / Office
Water Quality	Water & Waste Management	Surface Water Quality Bureau
Goals	Objectives	Strategies
1: Propose new and/or improved regulations and statutes to protect human health and water resources, including National Pollutant Discharge Elimination System (NPDES) permitting program primacy and Triennial Review of the state's surface water quality standards (20.6.4 NMAC).	1: Seek support for regulatory and statutory changes for NPDES permitting program primacy. 2: Convene internal workgroup to prioritize and develop proposals for the triennial review of surface water quality standards. 3: Formally propose for regulatory and statutory changes for NPDES primacy.	<ul style="list-style-type: none"> <li>Meet with affected trade groups to discuss primacy plans and answer questions.</li> <li>Keep EPA apprised of draft triennial proposals to ensure that state has federal buy-in early in the process.</li> <li>Convene workgroup of Surface Water Quality Bureau managers, Standards Team members, interested staff from other bureaus, Department attorney.</li> <li>Continue NPDES workgroup meetings, ensure that primacy development process is transparent.</li> <li>NPDES Statute proposals have been available for public review since late summer 2005.</li> </ul>
2: Preserve, protect, and improve New Mexico's surface water quality for present and future generations.	1: Ensure that any contamination of New Mexico's surface waters is identified and addressed through watershed restoration activities.	<ul style="list-style-type: none"> <li>Monitor streams and lakes within targeted watersheds annually to determine if surface water is impaired. The area assessed each year is dependent on the complexity of the watershed selected for study, including the number of point source discharges to be bracketed, the number of remote sites not accessible by car, the extensiveness of tributary networks, etc.</li> </ul>
3. Development of state wetland resource protection program.	1: Facilitate the development and implementation of comprehensive plans for wetlands restoration and protection throughout New Mexico.	<ul style="list-style-type: none"> <li>Promote wetland restoration as an integral part of watershed restoration efforts.</li> <li>Increase wetland protection through monitoring and strengthening water quality standards that pertain to wetland resources.</li> <li>Encourage volunteer participation in on-the-ground wetland restoration projects and help obtain funding for projects.</li> <li>Provide wetland/riparian education and outreach.</li> </ul>



Program	Division	Bureau / Office
<b>Resource Conser- vation &amp; Recovery</b>	<b>Water &amp; Waste Management</b>	<b>Hazardous Waste Bureau</b>
Goals	Objectives	Strategies
1: Establish Bureau-wide performance standards.	1: Establish Priorities and standards for business operations.  2: Ensure national laboratories are conducting corrective action in accordance with consent orders.  3: Align budget with priorities.  4: Identify key legislative initiatives (e.g., fee regulations; used oil).	<ul style="list-style-type: none"> <li>• Corrective Action – Resources aligned to highest priority sites.</li> <li>• All facilities with human exposure to environmental contamination will be controlled.</li> <li>• Ensure Sandia National Laboratory (SNL) and Los Alamos National Laboratory (LANL) Consent Order performance measures are met.</li> <li>• LANL, SNL, and Ft. Bliss permits will be public noticed.</li> <li>• Kirtland Air Force base, White Sands Test Facility, White Sands Missile Range, and SNL Chemical Waste Landfill permits will be finalized.</li> <li>• Interim status units will be permitted or closed.</li> <li>• 20% of Large Quantity Generators (LQGs) will be inspected (toward a goal of 100% in 5 years).</li> <li>• Continue to refine and enhance revenue streams to meet business needs.</li> </ul>
2: Employ collaborative approaches to project implementation.	1: Institutionalize permitting assessments at facility inspections.  2: Coordinate projects with others, and ensure the New Mexico Environment Department “speaks with one voice”.  3: Implement more robust outreach.	<ul style="list-style-type: none"> <li>• Bureau webpage continuously improved and updated.</li> <li>• SNL and LANL Consent Order performance measures will be achieved.</li> <li>• Pollution Prevention will be a requirement of Hazardous Waste (HW) permits.</li> <li>• Metrics for Department of Defense (DOD) cleanup will be established.</li> <li>• HW P2 training curriculum will be established.</li> <li>• Cite permit violations during inspections of permitted facilities.</li> <li>• At least 10 “multi-media” inspections will be performed each year.</li> </ul>
3: Inspect 150 permitted hazardous waste facilities and hazardous waste generators, handlers and transporters annually.	1: Ensure permitted hazardous waste facilities and hazardous waste generators, handlers and transporters are in compliance with regulatory and permit requirements.	<ul style="list-style-type: none"> <li>• Ensure sufficient budget is available for staff to travel to sites for inspections.</li> <li>• Organize workload to ensure at least 150 inspections are completed annually.</li> <li>• Optimize business processes so that management review occurs timely.</li> </ul>
4: Percent of cases in which SNL and LANL are notified of agency action on document submittals within the timeframes specified in the executed consent orders (90%).	1: Ensure cleanup of the national laboratories under orders enforceable by the state of New Mexico.	<ul style="list-style-type: none"> <li>• Ensure sufficient staffing for review of lengthy and complex document submittals from SNL and LANL..</li> <li>• Organize workload to ensure reviews are completed timely.</li> <li>• Optimize business processes so that management review occurs timely.</li> </ul>
4: Percent of Department of Energy generator site audits for WIPP on which agency action will be taken within 45 days (80%).	1: Track program efficacy at reviewing and evaluating the waste entering New Mexico for permanent disposal at the WIPP facility.	<ul style="list-style-type: none"> <li>• Organize workload to ensure audit reviews are completed timely.</li> <li>• Optimize business processes so that management review occurs timely.</li> </ul>



Program	Division	Bureau / Office
<b>Resource Conservation &amp; Recovery</b>	<b>Water &amp; Waste Management</b>	<b>Hazardous Waste Bureau</b>
Goals	Objectives	Strategies
5: twenty percent (20%) of inspections will be first time inspections for hazardous waste notifiers, generators and transporters.	1: Ensure a percentage of facilities that have never been inspected are in compliance with regulatory and permit requirements.	<ul style="list-style-type: none"> <li>Visit facilities that have never been inspected, without compromising industry targets, to make NMED presence felt in the regulated community.</li> </ul>
6: One hundred percent (100%) of enforcement actions brought will be within one year of discovery of noncompliance with order.	1: Ensure compliance with the consent orders to clean up New Mexico's national laboratories.	<ul style="list-style-type: none"> <li>Organize workload to ensure audit reviews are completed timely.</li> <li>Optimize business processes so that management review occurs timely.</li> </ul>

Program	Division	Bureau / Office
<b>Environmental &amp; Occupational Health, Safety and Oversight</b>	<b>Water &amp; Waste Management</b>	<b>DOE Oversight Bureau</b>
<b>Goals</b>	<b>Objectives</b>	<b>Strategies</b>
1: Continue to independently assess environmental conditions at Department of Energy (DOE) facilities through data acquisition, evaluation, interpretation, and timely reporting.	1: Establish Core Program Work Elements, Data Quality Objectives (DQO), Quality Assurance/Quality Control and Sampling Documents, fund adequate staffing and funding for analytical work.	<ul style="list-style-type: none"> <li>• Negotiate an extension or new Agreement in Principle (AIP) with DOE for work plans and secured funding and for federal fiscal year (FFY) 08/09.</li> <li>• Finalize quality assurance plans and incorporate objectives into work plans.</li> <li>• Work with DOE to implement fully the current fiscal year work plan.</li> <li>• Work with site managers to develop future work plan goals, objectives and funding.</li> <li>• Implement Work Plans and AIP Agreement for current fiscal year.</li> <li>• Develop all Quality Assurance/Quality Control (QA/QC) and Standard Operating Procedures/Sampling Analysis Plans (SOP/SAP) Documents based on Scope of Work negotiated in AIP Agreement and associated Work Plans.</li> <li>• Procure and Deploy needed field instrumentation and sampling equipment and keep them calibrated and maintained.</li> <li>• Work with DOE to develop long-term stewardship goals and activities.</li> <li>• Work with DOE to negotiate and develop future work plan.</li> <li>• Work with the NMED's Hazardous Waste Bureau on Federal Facility Compliance Agreement issues.</li> <li>• Publish reports and provide data as negotiated in the DOE Oversight Bureau AIP.</li> </ul>
2: Encourage communication at all levels of DOE and facility counter parts.	1: Convey recommendations and/or findings to DOE facilities regulatory and administrative authorities.	<ul style="list-style-type: none"> <li>• Work with the NMED Surface Water Quality Bureau to address CWA 319 Grant and TMDL development activities.</li> <li>• Develop memorandums of understanding (MOUs) with Indian Tribes/Nations and the United States Air Force for DOE Oversight Activities and Assistance.</li> <li>• Attend Quarterly AIP meetings with DOE Facilities.</li> <li>• Attend Point of Contact (POC) meetings with DOE.</li> <li>• Publish a water quality report.</li> <li>• Release data on the WEB.</li> <li>• Publish an environmental report.</li> <li>• Quantitative data comparison with facilities.</li> <li>• Regular releases of technical/analytical information.</li> <li>• Publish monitoring data within 12 months of when it was collected.</li> <li>• Assure progress in reducing health and environmental threats at Department of Energy (DOE) facilities in consultation with stakeholders.</li> <li>• Attend applicable public meetings and present data as needed.</li> <li>• Continue working with Citizens Activist Groups.</li> <li>• Publish yearly reports and post them on the DOE Oversight webpage.</li> </ul>

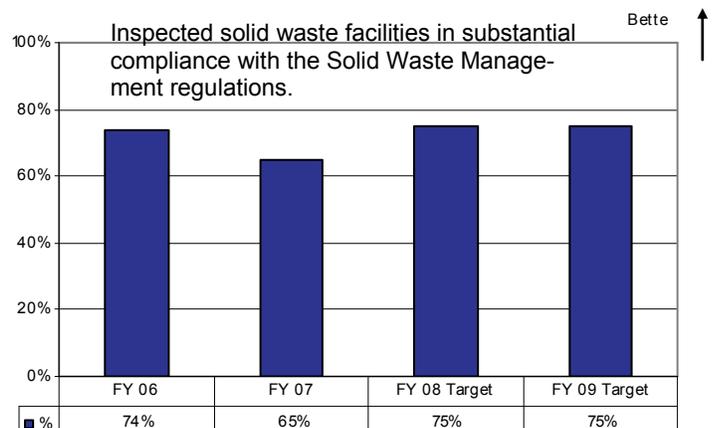
Program	Division	Bureau / Office
<b>Environmental &amp; Occupational Health, Safety and Oversight</b>	<b>Water &amp; Waste Management</b>	<b>DOE Oversight Bureau</b>
Goals	Objectives	Strategies
3: Independently monitor all major contaminant transport pathways at DOE facilities.	1: Work with DOE Facilities/Other Departments/Other Agencies and Outside Stakeholders to actively acquire and disseminate technical information.	<ul style="list-style-type: none"> <li>• Work with DOE and other stakeholders to develop work plans to meet site specific/community/regional concerns.</li> <li>• Attend regular in-house intra-departmental meetings.</li> <li>• Develop equipment “needs” list for future funding negotiations.</li> <li>• Present findings at public or stakeholder meetings.</li> <li>• Use electronic media.</li> <li>• Work with the other Agencies and Bureaus to develop comments on DOE facility work plans and other facility specific environmental documents.</li> <li>• Work with DOE to develop future work plans and funding mechanisms for future program development and associated funding for DOE Oversight Bureau.</li> </ul>

## Environmental Protection Division

Program	Division	Bureau / Office
<b>Environmental Protection</b>	<b>Environmental Protection</b>	<b>Solid Waste Bureau</b>
Goals	Objectives	Strategies
1: Ninety--three percent (93%) of landfills will meet ground water monitoring requirements.	<p>1: Increase the number of facilities complying with statutory requirements.</p> <p>2: Track and review received reports as required by the NM Solid Waste Management Regulations.</p>	<ul style="list-style-type: none"> <li>• Provide technical assistance via phone and site visitation.</li> <li>• Increase enforcement inspections and, if necessary, issue Notice of Violation.</li> </ul>

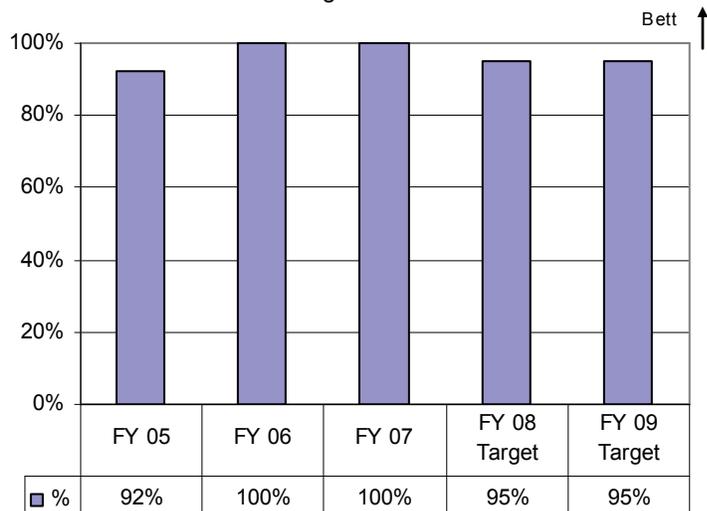


Program	Division	Bureau / Office
Environmental Protection	Environmental Protection	Solid Waste Bureau
Goals	Objectives	Strategies
2: Seventy-five percent (75%) of inspected solid waste facilities will be in substantial compliance with the Solid Waste Management regulations.	1: Inspect facilities and determine if there are violations of one of the critical requirements for substantial compliance.	<ul style="list-style-type: none"> <li>Inspect facilities that have the greatest potential for harm to the environment and to human health.</li> <li>Provide technical assistance to facilities out of compliance with the Solid Waste Management regulations to assist them with achieving compliance.</li> <li>Take enforcement actions against facilities not in compliance with the regulations that are not attempting to comply.</li> </ul>
3: Update regulatory and policy documents as required by statute.	1: Rewrite NMED's Solid Waste Regulations. 2: Write regulations for the newly-passed Recycling and Illegal Dumping (RAID) Act. 3: Update the Solid Waste Management Plan (SWMP).	<ul style="list-style-type: none"> <li>Conduct statewide meetings on revised SW Regulations and hold hearing with EIB on proposed regs.</li> <li>Write revised RAID regulations; conduct statewide public participation meetings; and hold hearing with EIB on proposed regs.</li> <li>Conduct series of meetings with SWMP stakeholders and secure approval for revised plan from EIB.</li> </ul>
4: Optimize the bureau's enforcement efforts.	1: Increase the number of permitted facilities where solid waste practices do not exceed standards.	<ul style="list-style-type: none"> <li>Grant inspectors more independence to act.</li> <li>Issue Field Compliance Orders to second time offenders.</li> <li>Broadcast public service announcements to decrease violations and increase public understanding.</li> <li>All serious violations issued Administrative Compliance Order.</li> </ul>
5: State agencies will increase tons of recycled materials by ten percent (10%).	1: Increase recycling by state agencies.	<ul style="list-style-type: none"> <li>Encourage all departments to track their tons of materials recycled.</li> <li>Develop a standardized reporting system to assist agencies in better tracking and reporting their recycling activities.</li> <li>Bureau staff will continue to provide outreach staff to monitor process and encourage efforts in other state agencies.</li> </ul>



Program	Division	Bureau / Office
<b>Environmental Protection</b>	<b>Environmental Protection Division</b>	<b>Air Quality Bureau</b>
Goals	Objectives	Strategies
1: 187.45 kilometers (Km) of visibility in FY 06 and 190.75 in FY 07, and 194, or 3.25 km improvement in visual range per year.	1: Measure visibility using the eight monitors at our national parks and wilderness areas.	<ul style="list-style-type: none"> <li>Collect data from eight monitors in the national parks and wilderness areas of New Mexico and report to the University of California/Davis for data analysis and quality assurance.</li> <li>Report final results to Department Secretary, DFA and LFC, and appropriate stakeholders.</li> </ul>
2: Ninety-five percent (95%) of facilities with air quality violations will take corrective action to mitigate the violations.	1: Inspect facilities to ensure that those out of compliance with regulations or their permit and are contributing to air pollution, take immediate and appropriate corrective action to protect human health and the environment.	<ul style="list-style-type: none"> <li>Provide follow-up inspections, phone calls or letters to ensure that appropriate corrective action is taken in a timely manner.</li> <li>Report corrective action verification each quarter to Department Secretary and DFA and LFC, and appropriate stakeholders.</li> </ul>
3: Protect air quality and Reduce greenhouse gas emissions to 2000 levels by 2012.	<p>1: Decrease number of Non-attainment areas and be proactive in areas where air quality is degrading.</p> <p>2: Enhance enforcement and permitting to reduce overall emissions.</p> <p>3: Analyze sources “below the radar screen” and their impact on air quality.</p> <p>4: Maintain performance of federal mandates.</p> <p>5: Install appropriate air monitors for under-represented areas of New Mexico.</p> <p>6: Reduce statewide greenhouse gas emissions.</p>	<ul style="list-style-type: none"> <li>Use incentives, voluntary approaches and new technology to improve air quality, including Supplemental Environmental Projects (SEPs), recognition for industries that “shine” and permit streamlining to encourage use of control technology.</li> <li>Establish and publish metrics for performance-based budgeting in an annual report.</li> <li>Reduce number of unqualified excess emissions incidents by analyzing current regulation, assessing problems and changing the regulation or issuing notice of violations (NOVs) and educating the regulated community.</li> <li>Establish and publish metrics for performance-based budgeting in an annual report.</li> <li>Analyze statewide emissions inventories &amp; develop monitoring plan to insure that appropriate monitors address areas of greatest potential to affect population. Develop a monitoring plan to “idealize” monitoring in the state.</li> <li>Develop regional Haze State Implementation Plan (SIP) update for 12/31/07 submittal.</li> <li>New Source Review (NSR) permit issuance in accordance with state regulatory deadlines.</li> <li>Meet inspection and enforcement targets in accordance with the Environmental Protection Agency (EPA) grant.</li> <li>Develop mechanisms to facilitate better “connections” between monitoring and other sections. Improve communication on monitoring issues.</li> <li>Purchase portable strategic monitoring equipment and spares for special monitoring and studies.</li> <li>Conduct an annual Greenhouse Gas Emissions (GHG) emissions inventory and strategies for reductions to meet Governor’s goals.</li> </ul>

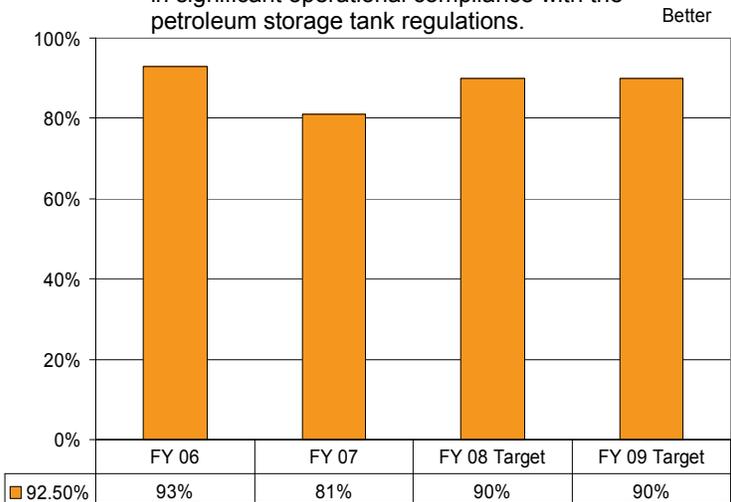
Facilities with air quality violations taking corrective action to mitigate the violations.



<p>4. Predict and manage technical, organizational and regulatory change</p>	<p>1: Successfully implement and integrate the Department's multi-media database into the Bureau functions.</p> <p>2: Establish a management environment that utilizes teamwork to accomplish Bureau priorities.</p> <p>3: Increase our ability to be proactive in managing change and the unexpected.</p> <p>4: Develop information technology (IT) communications strategy to ensure that the IT needs of the Bureau are being met.</p>	<ul style="list-style-type: none"> <li>• Provide resources to the Department's database as needed and able.</li> <li>• Utilize the employee evaluation process to address project and team-based work assignments and incorporate into all evaluations.</li> <li>• Develop a newsgathering process and identify staff who will gather, summarize and distribute relevant information about upcoming changes in the following broad subject areas: regulatory or policy change, software and/or computer systems change, technology (non-computer) change.</li> <li>• Finalize, train staff and implement an Air Quality Bureau emergency response plan that is developed in concert with NMED Emergency Operations Workgroup products and guidance.</li> <li>• Participate in all NMED Emergency Response drills and use lessons learned to improve Emergency Response plan.</li> <li>• Develop and implement a process for frequent, appropriate budget status reporting to Section Chiefs.</li> <li>• Purchase an emergency response mobile monitoring unit and train staff on proper use.</li> <li>• Modernize communications to and from monitoring network.</li> <li>• Track IT Division responsiveness to addressing and resolving issues / needs for feedback to IT and other Management.</li> </ul>
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Program	Division	Bureau / Office
<b>Environmental Protection</b>	<b>Environmental Protection</b>	<b>Petroleum Storage Tank Bureau</b>
Goals	Objectives	Strategies
1: Protect air and groundwater quality from petroleum contamination.	1: Clean up contamination in the soil and groundwater resulting from leaking storage tank systems..	<ul style="list-style-type: none"> <li>• Approve and oversee corrective action at 550 leaking storage tank sites per year.</li> <li>• Bundle work at several sites under a single contract to improve efficiencies and reduce costs.</li> <li>• Require regulated public and contractors to meet specific performance standards before payment is approved.</li> <li>• Take enforcement actions against recalcitrant owners and operators of leaking storage tank facilities.</li> </ul>
2: Prevent releases of petroleum products into the environment.	1: Enforce compliance with operation and maintenance requirements for storage tank systems.	<ul style="list-style-type: none"> <li>• Inspect facilities biennially to ensure that those out of compliance with regulations take immediate and appropriate corrective action to protect human health and the Environment.</li> </ul>
3: Provide regulated public and program staff with clear direction regarding rules, regulations, policies and procedures.	1: Ensures consistency in interpretation and application of rules and policies. 2: Provides faster, fairer and more efficient service.	<ul style="list-style-type: none"> <li>• Create Standard Operation Procedures (SOPs) so that the Department's interpretations of rules, regulations and policies are clearly defined.</li> <li>• Draft and seek adoption of new statutory and regulatory authority necessary to comply with the 2005 federal Energy Policy Act.</li> </ul>
4: Ninety percent (90%) of underground storage tank facilities will be in significant operational compliance with the petroleum storage tank release prevention and release detection regulations.	1: Ensure facilities are performing activities necessary to prevent a release of petroleum products, or are remediating a release that may have occurred.	<ul style="list-style-type: none"> <li>• Inspect facilities biennially to ensure that those out of compliance with regulations take immediate and appropriate corrective action to protect human health and the Environment.</li> </ul>

Percent of underground storage tank facilities in significant operational compliance with the petroleum storage tank regulations.



Program	Division	Bureau / Office
Environmental Protection	Environmental Protection	Occupational Health and Safety Bureau
Goals	Objectives	Strategies
<p>1: Reduce injuries and illnesses by 3% per year, based on Bureau of Labor Statistics "Days Away Restricted Time" rates, in three industries characterized by high-hazard workplaces.</p>	<p>1: Maintain a strong enforcement presence as an effective deterrent for employers who fail to meet their safety and health responsibilities.</p> <p>2: Link Occupational Health and Safety Bureau's (OHSB) consultative services and enforcement strategies to impact the hazards, industries, and occupations identified by OHSB performance goals.</p> <p>3: Develop partnerships and other cooperative efforts with the regulated community to identify and address significant workplace hazards.</p>	<ul style="list-style-type: none"> <li>• Conduct at least 200 enforcement inspections and fifteen 15 consultation visits in Construction (North American Industrial Classification System (NAICS) 236-238).</li> <li>• Conduct at least 10 enforcement inspections and 10 consultation visits in Fabricated Metal Products (NAICS 332-337 and 339).</li> <li>• Conduct at least 15 enforcement inspections and 5 consultation visits in Stone, Clay, &amp; Glass Products (NAICS 327).</li> <li>• Develop generic corrective action plans for typical hazards found in NAICS 236-238, 332-337 and 339, and 327 establishments to enable consultants and compliance officers to provide effective assistance to employers in those industry classifications.</li> <li>• Identify the elements for and develop a model program for companies interested in entering into a partnership agreement with OHSB.</li> <li>• Provide abatement assistance for all non-compliant businesses.</li> <li>• Promote health and safety programs to new employers and employees through local Chambers of Commerce, community colleges, and technical/vocational schools.</li> <li>• Coordinate with New Mexico Workers Compensation Administration and the Mexican Consulate in Albuquerque to increase awareness of health and safety regulations.</li> </ul>
<p>2: Influence and monitor improvements in workplace safety and health designed to reduce the incidence of fatalities.</p>	<p>1: Identify violations pertaining to the top causes of work related fatalities.</p> <p>2: Develop and disseminate training and reference materials which address the top causes of work related fatalities.</p>	<ul style="list-style-type: none"> <li>• Respond to notices of fatalities under OHSB jurisdiction within 1 working day.</li> <li>• Enhance staff training in the area of accident investigation to ensure a comprehensive investigation of fatalities.</li> <li>• Distribute New Mexico Fatal Facts handouts to industries with the highest work related fatality rates.</li> <li>• Conduct training courses designed for other New Mexico health and safety professionals.</li> </ul>
<p>3: Decrease the number and severity of work-related accidents.</p>	<p>1: Ensure that at least 95% of all serious violations cited by OHSB compliance officers and consultants are abated on or before the designated date.</p> <p>2: Increase the number of entities participating in voluntary health and safety programs.</p>	<ul style="list-style-type: none"> <li>• Track serious violations issued by OHSB using information from the national OSHA database and internal OHSB files.</li> <li>• Contact businesses that have been issued serious safety and health violations at least three working days prior to designated abatement date to encourage timely abatement.</li> <li>• Conduct follow-up investigations of employers that fail to abate violations within the designated timeframe.</li> <li>• Solicit employers in high-hazard industries (both private and public) to partner with OHSB to develop and implement partnership programs focused on workplace safety excellence.</li> </ul>

<p>4: Respond to worker health and safety complaints within 5 working days of receipt.</p>	<p>1: Ensure that response time is in accordance with federal and state regulations and policies, and that worker health and safety are protected.</p>	<ul style="list-style-type: none"> <li>• Enter alleged health and safety complaints into the national database for Compliance Program Manager review.</li> <li>• Compliance Program Manager notify the Bureau Chief of all complaints received and the planned response.</li> <li>• Compliance Program Manager will assign worker health and safety complaints to a compliance officer as soon as possible after receipt and review in order to ensure an investigation is initiated within 5 working days of initial receipt of the complaint.</li> <li>• On a quarterly basis, Bureau Chief and Program Manager review any instances where complaint investigations were not initiated within 5 working days of receipt of a complaint and modify OHSB response procedures as necessary to meet the goal.</li> </ul>
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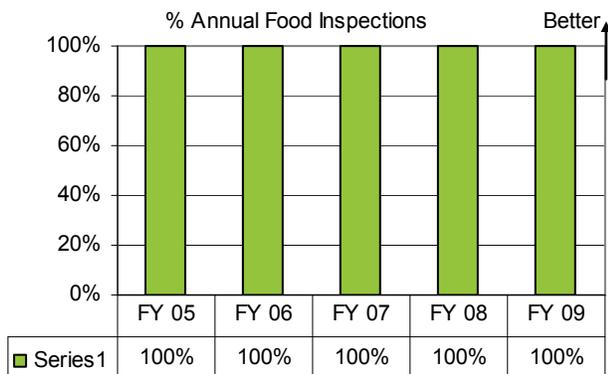


Field Operations Division

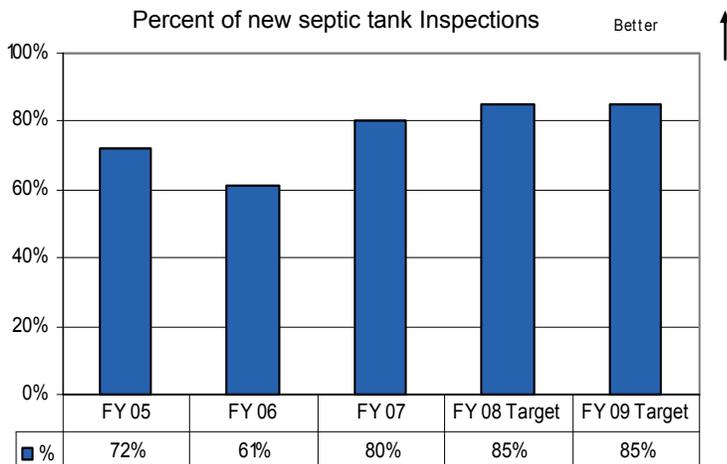
**Field Operations Division**

Program	Division	Bureau / Office
Food Program	Field Operations Division	District Offices
Goals	Objectives	Strategies
1: Enhance effectiveness of response to food borne public health outbreaks.	1: Develop and implement a coordinated process and procedure for food borne illness surveillance and response as defined by FDA Standard #5.	<ul style="list-style-type: none"> <li>• Establish and implement Acute Disease Response Teams (ADRTs) in all districts in cooperation with the New Mexico Department of Health (DOH).</li> <li>• Provide and promote a state-wide toll free number for the public to report concerns regarding food borne illness in collaboration with DOH. Link NMED and DOH websites to provide a method for the public to report food borne illness. Assure all field staff is trained in Centers for Disease Control (CDC) recommended epidemiology techniques by providing CDC-sponsored "EPI-Ready" training.</li> </ul>

Program	Division	Bureau / Office
Food Program	Field Operations Division	District Offices
Goals	Objectives	Strategies
2: Improve the overall level of food safety protection through achievement of the Federal Food & Drug Administration (FDA) Standards #2,#4,#7,#9.	1: Meet FDA Standard #9 by completing self-audit of the Food Program. 2: Develop strategies to improve noted deficiencies as a result of the self-audit. 3: Raise the overall competency level of regulatory and food industry staff as defined in FDA Standard #2. 4: Develop and implement a standard food facility permitting and inspection program for regulatory field staff as defined in FDA Standard #4. 5: Expand food safety training and outreach for industry and the public as defined in FDA Standard #7.	<ul style="list-style-type: none"> <li>Review self-audit and submit results to FDA.</li> <li>Assess and prioritize the deficiencies noted in the self-audit.</li> <li>Implement food safety component of staff certification program for regulatory staff.</li> <li>Identify the Quality Assurance (QA) components of and develop and implement a QA Program for a uniform inspection program.</li> <li>Increase the number and locations of trainings in a coordinated, state-wide effort.</li> <li>Expand access to public information through the internet, news media, public presentations, translation of non-English language informational brochures, press releases, etc.</li> <li>Develop mechanisms for improving public outreach and education by collaborating with Department of Health (DOH) and the New Mexico Restaurant Association.</li> </ul>
3: Inspect 100% of annually permitted food establishments.	1: Meet statutory requirement for inspecting all annually permitted food establishments. 2: Measure the effectiveness of the inspection program.	<ul style="list-style-type: none"> <li>Protect public health by inspecting food facilities for compliance with food safety requirements.</li> <li>Track the high risk food related violations corrected within the timeframes noted on the inspection report issued to annually permitted food establishments.</li> </ul>



Program	Division	Bureau / Office
Liquid Waste	Field Operations Division	District Offices
Goals	Objectives	Strategies
1: Eighty percent (85%) of new septic tank Inspections will be completed annually.	1: Ensure new septic Tanks are installed in compliance with regulatory and Permit requirements.  2: Raise the competency level of the liquid waste industry and regulatory program staff.	<ul style="list-style-type: none"> <li>Ensure that new liquid waste systems comply with regulations by performing proper inspections of new system installations.</li> <li>Issue compliance orders to deter violations when voluntary compliance is not obtained.</li> <li>Improve the effectiveness of liquid waste system inspections with better staff training and data automation.</li> <li>Develop standardized liquid waste inspection procedures for use by NMED field staff.</li> <li>Develop a liquid waste certification program for liquid waste professionals as part of the overall New Mexico Environment Department (NMED) staff/industry certification program.</li> </ul>
2: Protect water quality and public health for current and future generations.	1: Reduce water pollution from liquid waste system.  2: Improve automation of liquid waste permitting and inspection data.  3: Provide information to the public to increase awareness of the health and safety issues associated with liquid waste systems.	<ul style="list-style-type: none"> <li>Continuing gathering ground water quality data from water fairs and private well water sampling.</li> <li>Enter data into a web-based water quality database.</li> <li>Map vulnerable water bodies to refine protection measures for water quality and public health.</li> <li>Impose more stringent requirements in areas with vulnerable water bodies.</li> <li>Upgrade existing liquid waste database to improve functionality and reporting capabilities.</li> <li>Provide public information through printed media, the liquid waste program web page and through public presentations.</li> </ul>
3: Provide at least 1,000 free well water tests annually.	1: Ensure new septic Tanks are installed in compliance with regulatory and Permit requirements.	<ul style="list-style-type: none"> <li>Provide the public with water quality information and provide NMED with ground water information.</li> <li>When contamination is discovered, counsel well water users on the health effects and options for water treatment.</li> </ul>

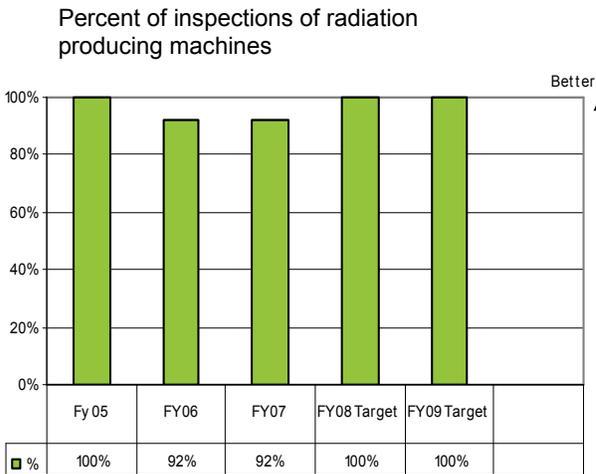


Program	Division	Bureau / Office
<b>Public Swimming Pools/Baths</b>	<b>Field Operations Division</b>	<b>District Offices</b>
Goals	Objectives	Strategies
1: Protect the health and safety of New Mexico citizens and visitors who use public swimming pools/baths and other public bathing attractions.	<p>1: Propose improvements to existing pool rules and develop new rules to adequately protect public health and safety.</p> <p>2: Ensure all public pools are in substantial compliance with the Public Swimming Pool Rules.</p> <p>3: Increase the competency level of industry and staff regarding principals of pool safety and public health.</p> <p>4: Provide information to the public to increase public awareness of the health and safety issues associated with swimming pools and other aquatic attractions.</p>	<ul style="list-style-type: none"> <li>Amend existing provisions and standard operating procedures; seek support for regulatory initiatives by conducting a series of meetings with stakeholders and/or division staff to secure final approval.</li> <li>Prevent the public's exposure to unsanitary conditions or to excessive chemicals in public pools to prevent outbreaks of illness.</li> <li>Reduce the incidences of drowning and near drowning accidents.</li> <li>Continue to develop and implement Operator and Regulatory Staff training and Certification Program.</li> <li>Provide the owners and operators of public pools and program staff with clearly defined guidance on rules and program policies and procedures.</li> <li>Expand public information and outreach efforts via the internet, public presentations and other media.</li> </ul>

Program	Division	Bureau / Office
<b>Radiation Control</b>	<b>Field Operations Division</b>	<b>Radiation Control Bureau</b>
Goals	Objectives	Strategies
1: One hundred percent (100%) of radioactive material license inspections will be completed within the Radiation Control Bureau policy time-frames.	<p>1: Maintain compatibility with US Nuclear Regulatory Commission (NRC) requirements for agreement states.</p> <p>2: Implement Radioactive Materials Security Program compatible with NRC <i>Increased Controls</i> requirements in preventing misuse of radioactive materials.</p> <p>3: Assure that certification requirements for nuclear medicine and radiographic technologists are consistent with national standards.</p>	<ul style="list-style-type: none"> <li>Hold Radiation Technical Assistance Committee (RTAC) meeting and Environmental Improvement Board (EIB) hearing on new medical use license regulations.</li> <li>Receive adequate and compatible rating on the Nuclear Regulatory Commission (NRC) program review (performed every 4 years).</li> <li>Inspect all radioactive materials licensees covered by the increased controls to assure conformance with new materials security requirements.</li> <li>Collaborate with state and federal partners in responding to nuclear and radioactive materials threats.</li> <li>Amend 20.3.20 NMAC of the New Mexico Radiation Protection Regulations as defined by the national standards.</li> </ul>

Program	Division	Bureau / Office
Radiation Control	Field Operations Division	Radiation Control Bureau
Goals	Objectives	Strategies
2: One hundred percent (100%) of radiation producing machine inspections will be completed within the Radiation Control Bureau policy time-frames.	<p>1: Develop and maintain a strong x-ray and radioactive materials inspection and compliance program.</p> <p>2: Maintain compatibility with US Nuclear Regulatory Commission (NRC) requirements for agreement states.</p>	<ul style="list-style-type: none"> <li>• Provide appropriate and required training to staff that meets or exceeds Food and Drug Administration (FDA) and Nuclear Regulatory Commission (NRC) minimal training requirements.</li> <li>• Update and finalize Radiation Protection Program Standard Operating Procedures (SOPs) to ensure quality and consistency of administrative, inspection and enforcement actions.</li> <li>• Implement tracking system to assure that those facilities receiving a Notice of Violation (NOV) come into compliance within prescribed time frames.</li> <li>• Maintain training requirements and perform required inspections pursuant to FDA Mammography Quality Standards Act (MQSA) contract.</li> </ul>
3: Decrease public exposure to indoor radon.	<p>1: Develop and maintain a strong indoor radon outreach program for the general public, the business community and government employees.</p> <p>2: Implement registration and certification requirement to assure that radon service providers are qualified to perform the services rendered.</p> <p>3: Publish data from indoor radon testing with analysis and interpretation of geographic, sociological, economic or other trends.</p>	<ul style="list-style-type: none"> <li>• Provide training opportunities for the general public and the business community. Training should lead to certification in specific category of indoor radon services or provide continuous education units required to maintain certification.</li> <li>• Develop and participate in coalitions to address indoor air concerns in day care centers and public schools governmental buildings.</li> <li>• Participate in meetings of NM indoor air coalition. Support goals in reducing indoor air toxins by addressing radon.</li> <li>• Develop program SOP and certification standards in conformance with applicable requirements.</li> <li>• Perform analysis of indoor radon test results from state-wide testing initiatives.</li> <li>• Present technical paper regarding analysis to environmental health conference,</li> </ul>
4: Protect the public in New Mexico from threats associated with malicious uses of radioactive materials.	<p>1: Install monitors at NM ports-of-entry to identify illicit trafficking of radioactive materials.</p> <p>2: Incorporate procedures for identification of nuclear or radiologic materials into the commercial vehicle safety assessment inspections.</p> <p>3: Deploy internet-accessible database of radiation monitor readings and inspection results.</p>	<ul style="list-style-type: none"> <li>• Obtain funding from the federal Department of Homeland Security to install radiation monitors at additional ports-of-entry on a priority basis (Anthony, NM next, then Lordsburg, NM).</li> <li>• Implement new commercial vehicle inspection procedures that address nuclear and radioactive materials (require Motor Transportation Division directive).</li> </ul> <p>Obtain funding from the federal Department of Homeland Security to install radiation monitors at additional ports-of-entry on a priority basis (Anthony, NM next, then Lordsburg, NM).</p> <p>Implement new commercial vehicle inspection procedures that address nuclear and radioactive materials (require Motor Transportation Division directive).</p> <ul style="list-style-type: none"> <li>• Submit request to the Chief Information Office (CIO) Change Control Board to create new relational database. Submit request to the Chief Information Office (CIO) Change Control Board to create new relational database.</li> </ul>

Program	Division	Bureau / Office
<b>Radiation Control</b>	<b>Field Operations Division</b>	<b>Radiation Control Bureau</b>
<b>Goals</b>	<b>Objectives</b>	<b>Strategies</b>
5: Protect the public in the state of NM from exposure to radiation as a consequence of a release of radioactivity resulting from an accident involving a WIPP truck or other vehicle carrying radioactive material.	1: Conduct training and exercises for emergency responders throughout the state.	<ul style="list-style-type: none"> <li>• Conduct an emergency response exercise at a location along the WIPP transportation corridor.</li> <li>• Train hospital workers and first responders regarding the risks of new shipping campaign involving Remote-Handled (RH) TRU-Waste.</li> </ul>



Program	Division	Bureau / Office
<b>Drinking Water</b>	<b>Field Operations Division</b>	<b>Drinking Water Bureau</b>
<b>Goals</b>	<b>Objectives</b>	<b>Strategies</b>
1: Ninety-five percent (95%) of public water systems will comply with acute maximum contaminant levels.	1: Maintain Statewide comprehensive chemical compliance sample schedules for all public water systems. 2: Maintain laboratory capacity. 3: Develop new rules, strategies and Standard Operating Procedures for new rules.	<ul style="list-style-type: none"> <li>• Collect 100% of all compliance samples during the compliance period and monitor, on a monthly basis, the sampling schedule to ensure accountability of the sampling program.</li> <li>• Inspect laboratories to ensure that all laboratory certification requirements are met.</li> <li>• Continue to implement the State's Arsenic and Radionuclide Strategies and develop a strategy for the Ground Water Rule Implementation.</li> </ul>

Program	Division	Bureau / Office
<b>Drinking Water</b>	<b>Field Operations Division</b>	<b>Drinking Water Bureau</b>
Goals	Objectives	Strategies
<p>2: One hundred percent (100%) of public drinking water systems will be inspected within one week of notification of system problems that might impact public health.</p>	<p>1: Inspect public drinking water systems within one week of notification of problems that may result in an acute health threat.</p> <p>2: Respond to regulatory deficiencies identified in sanitary surveys within 30 days.</p> <p>3: Utilize staff and technical assistance providers to assist in responding to public health emergencies.</p> <p>4: Maintain the Waterborne Disease Surveillance Project.</p>	<ul style="list-style-type: none"> <li>• Provide increased Drinking Water Bureau technical assistance to water systems with violations.</li> <li>• Provide comprehensive training to staff on the Bureau emergency response protocol.</li> <li>• Ensure tracking and follow-up of deficiencies by coordinating with the enforcement program and oversight staff</li> <li>• Maintain adequate services of technical assistance providers and ensure oversight staff is properly trained to respond to public health emergencies.</li> <li>• Evaluate the effectiveness of the New Mexico Department of Health Waterborne Disease Surveillance Protocol.</li> <li>• Develop Fact Sheets related to drinking water contaminants to educate the public on potential health risks associated with these contaminants.</li> </ul>
<p>3: Increase compliance of public water systems.</p>	<p>1: Complete Sanitary Surveys every three (3) years for community water systems and every five (5) years for non-community public water systems.</p> <p>2: Identify regulatory deficiencies or operational practices at public water systems that may impact public health and as necessary issue formal enforcement actions against non-compliant water systems.</p> <p>3: Provide targeted holistic assistance to water systems with acute maximum contaminant level violations.</p> <p>4: Promote and maintain professional staff development</p>	<ul style="list-style-type: none"> <li>• Maintain sanitary survey completion schedules for all districts.</li> <li>• Conduct sanitary surveys on 100% of all community surface water and Ground Water Under the Direct Influence of Surface Water (GWUDI) water systems within the regulatory requirements of the surface water treatment rules.</li> <li>• Conduct sanitary surveys on 90% of all community, non-community non-transient and transient non-community ground water systems within the regulatory requirements.</li> <li>• Complete Sanitary Surveys and ensure that quality data is entered into the Safe Drinking Water Information Systems (SDWIS) database.</li> <li>• Ensure adequate contract and staff resources to provide needed assistance.</li> <li>• Ensure staff attendance at trainings, conferences and/or workshops relative to their specific area of work.</li> <li>• Review and update internal training manuals and ensure internal ongoing training schedules.</li> </ul>