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Environment Department Launches New Citizen Feedback Tracking System

(Santa Fe, NM) – The New Mexico Environment Department launched a Web based system for residents to ask questions and comment on environmental issues. The streamlined program will also allow NMED to respond quickly to those comments.

Residents can ask nonemergency questions, make suggestions or report issues related to programs the department oversees, including hazardous waste, air quality and water and wastewater systems. To access the system, visit www.nmenv.state.nm.us and click the ENTS (Environmental Notification Tracking System) icon at the bottom right corner of the page, or go directly to the site at http://nmenv-it.state.nm.us/EnvComp/Incident/incident_hdr_list.php.

“The Environment Department continues to find ways it can better serve the public,” said NMED Secretary Ron Curry. “The system will allow us to respond to residents as soon as possible concerning environmental questions and issues.”

Residents can also post comments anonymously. However, the department may need further information and can better investigate a concern or comment if the sender provides his contact information. The department will respond to comments in a timely manner.

For a list of bureaus the department oversees, which also include Occupational Health and Safety, the Food Program and Solid Waste, visit www.nmenv.state.nm.us.

Those who have air, groundwater discharge, surface water permits and other NMED issued permits should not report through this system but continue to follow normal reporting procedures. Residents should continue to report environmental emergencies that require immediate response to the New Mexico State Police 24-hour Dispatch Hotline at (505) 827-9329. For more information about spills and unauthorized discharges, visit www.nmenv.state.nm.us/gwb/low.htm.

For more information contact Marissa Stone, NMED Communications Director, at (505) 827-0314 or (505) 231-0475.

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