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Consumer Confidence Reports

The Consumer Confidence Report (CCR) Rule requires all community water systems to prepare and distribute a brief annual water quality report summarizing information regarding source water, detected contaminants, compliance, and educational information.

This annual water quality report includes a variety of important information about a Community Water System (CWS), including the drinking water source, any monitored contaminants found in drinking water, and whether a CWS meets state and federal drinking water standards. The CCR is an opportunity for CWSs to communicate with their customers and raise awareness about the source of their drinking water. CCRs also give information that allows customers to make better decisions about their health.

A CWS must deliver its CCR to customers by July 1st of each year. It must also make a good faith effort to deliver the CCR to consumers who do not directly pay water bills. A well-designed CCR can help a CWS educate its customers about this essential service and promote involvement in protecting their drinking water.

The New Mexico Environment Department's Drinking Water Bureau has developed the attached checklist to help community water systems to remember important information and deadlines with regard to CCR compliance.

If you have questions regarding the CCR please contact the NMED DWB Consumer Confidence Report Rule Manager by email at NMENV.CCR@state.nm.us

CHECKLIST

- ❖ Public Water System name.
- ❖ Report Year (2017).
- ❖ “Consumer Confidence Report” or “Annual Quality Report” in the title of the report.
- ❖ Chemical Results data table.
- ❖ Contact Information for the Public Water System.
- ❖ Other required language
- ❖ Information regarding any Violations that were issued to the Public Water System during 2017
- ❖ Any Public Notices that have not previously been sent out to your consumers

INCOMPLETE CCRS WILL NOT BE REVIEWED.

DATES TO REMEMBER

No Later Than April 1, 2018

- ❖ Deliver necessary information to wholesale public water systems (other public water systems that you wholesale water to).
- ❖ Provide proof of this to DWB

No Later Than June 16, 2018

- ❖ Last day to submit Consumer Confidence Report (CCR) to Drinking Water Bureau CCR Rule administrator for review.
- ❖ Submittal via email is preferable (nmenv.ccr@state.nm.us)

No Later Than July 1, 2018

- ❖ Deliver CCR to consumers and send a copy to the Drinking Water Bureau (DWB). CCR certification may be submitted to DWB at this time (recommended).

No Later Than October 1, 2018

- ❖ Submit CCR certification to DWB.
- ❖ Submittal via email is preferable (nmenv.ccr@state.nm.us)

You may obtain a copy of your system's chemical data, which is needed to complete your CCR at the following website:

<https://dww.water.net.env.nm.gov/NMDWW/> (Click on the Review Consumer Confidence Data button).

To prepare your system's CCR please go to the EPA's CCR iWriter website below:

https://ofmpub.epa.gov/apex/safewater/f?p=140:LOGIN_DESKTOP (please note there is an underscore between the words Login and Desktop)

You can obtain instructions on how to prepare the CCR at the following website: <https://www.env.nm.gov/dwb/tools/Index.htm> OR you can contact the CCR Rule administrator to get a copy.