NEWS RELEASE  
For Immediate Release  
Oct. 4, 2021

Contact: Kaitlyn O’Brien, Public Relations Specialist  
New Mexico Environment Department  
505.467.9681 | kaitlyn.o'brien@state.nm.us

Environment Department Confirms “Boil Water Advisory” Required for Monterey Water Company in Valencia County  
1,208 Users are Urged to Boil Water Prior to Drinking

VALENCE COUNTY – The New Mexico Environment Department’s (NMED) Drinking Water Bureau (DWB) is confirming that a “boil water advisory” is required for the Monterey Water Company in Valencia County.

Monterey Water Company was required to issue the advisory on October 2, 2021 after bacteriological contamination (E. coli) was detected in routine drinking water samples from the water system’s distribution system. New Mexico Drinking Water Regulations require Monterey Water Company to notify their water system consumers of this finding as soon as practical but no later than 24 hours after the system is notified of the confirmation of the violation.

Monterey Water Company is a community public water system that serves approximately 1,208 users. This advisory applies only to the drinking water from the Monterey Water Company and does not extend to any other surrounding water systems.

Monterey Water Company users are advised to boil the water for three minutes before:

- Drinking
- Making coffee, tea and other drinks
- Making ice
- Cooking
- Washing fruits and vegetables
- Using the water to feed a baby
- Brushing teeth
- Providing as drinking water for pets

The presence of E. coli in water indicates that the water may have been in contact with sewage or animal wastes and could contain disease-causing organisms. Most strains of E. coli are harmless and live in the intestines of healthy humans and animals. However, a positive test for E. coli in the drinking water supply may indicate the presence of dangerous strains of E. coli or other disease-causing organisms. These types of organisms may cause severe gastrointestinal illness and, in rare cases, death. Children, the elderly and immuno-compromised individuals are at an increased risk for illness.
The NMED Drinking Water Bureau will provide compliance oversight and offer technical assistance to the water system and will require the Monterey Water Company to continue to test the water until no further threat of contamination remains.

For more facts about New Mexico’s Boil Water Advisories in English and Spanish, please visit https://www.env.nm.gov/drinking_water/boil-water-advisories/ and for more information on today’s announcement, please call NMED’s Drinking Water Bureau Compliance Officer Wayne Jeffs at 505-469-7457.

###

**For your Twitter Feed:** NM Environment Dept. confirms “boil water advisory” required for Monterey Water Company. Approx. 1,208 users urged to boil water prior to drinking. [http://bit.ly/2ekQRR9](http://bit.ly/2ekQRR9) #NM, #NMED

**For your Facebook Feed:** NM Environment Dept. confirms “boil water advisory” required for Monterey Water Company. Approx. 1,208 users urged to boil water prior to drinking. More details about boil water advisories in English and Spanish can be found on the DWB’s webpage at: [https://www.env.nm.gov/drinking_water/boil-water-advisories/](https://www.env.nm.gov/drinking_water/boil-water-advisories/).

Monterey Water Company is a community water system located in Valencia County and serves approximately 1,208 users. [http://bit.ly/2ekQRR9](http://bit.ly/2ekQRR9) #NM, #NMED

###

NMED does not discriminate on the basis of race, color, national origin, disability, age or sex in the administration of its programs or activities, as required by applicable laws and regulations. NMED is responsible for coordination of compliance efforts and receipt of inquiries concerning non-discrimination requirements implemented by 40 C.F.R. Part 7, including Title VI of the Civil Rights Act of 1964, as amended; Section 504 of the Rehabilitation Act of 1973; the Age Discrimination Act of 1975, Title IX of the Education Amendments of 1972, and Section 13 of the Federal Water Pollution Control Act Amendments of 1972. If you have any questions about any of NMED’s non-discrimination programs, policies or procedures, send email to: nd.coordinator@state.nm.us

###