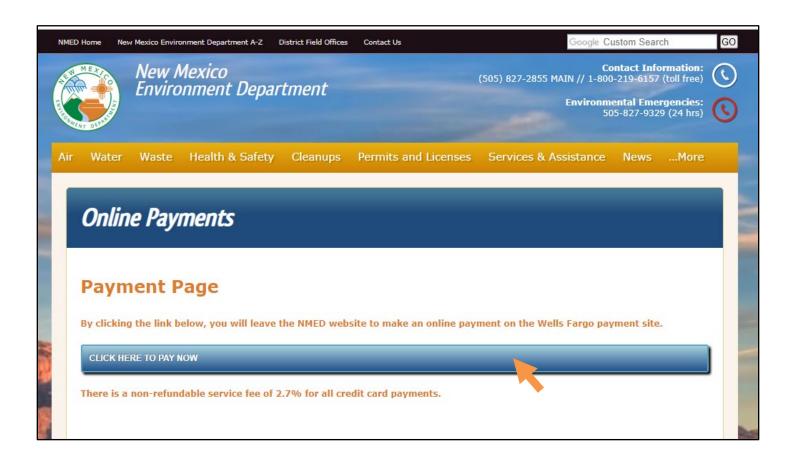


Using the Wells Fargo Payment Site

Log into Wells Fargo Payment Site

1. You will receive an email from NMED with a link or you can click here: https://www.env.nm.gov/online-payments/payment-page/ Click on "Click Here to Pay Now" to go to the payment portal.



Version 1.2 Revision Date: 2/15/2021 Page **1** of **24**



2. The page opens in the "Login" tab, so if you haven't enrolled in the payment portal, you need to click on the "Pay Now" tab. It will go from asking for Login ID and Password to asking for Email and Zipcode.

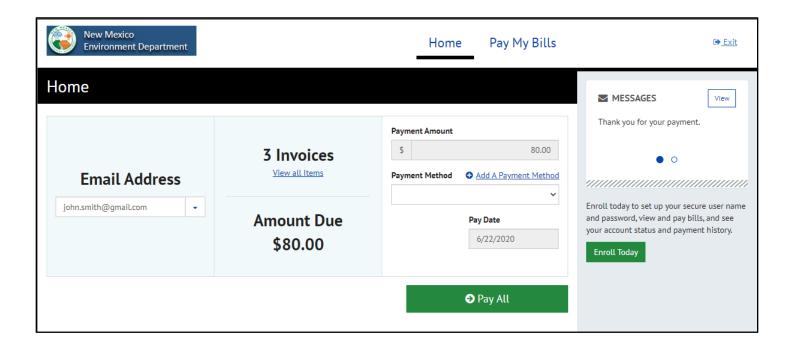




Version 1.2 Revision Date: 2/15/2021 Page 2 of 24



3. Enter your email and zipcode, click the green "Pay Now" button, and you are logged into your account.



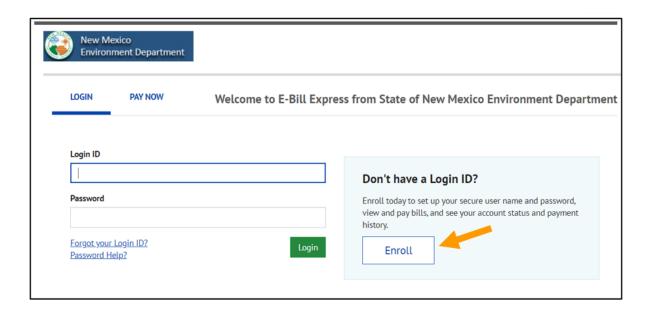
Enrolling in the Payment Portal

- Enrolling lets you create your own login ID and password, and save payment methods for future use.
- You do not have to enroll to make a payment, but it helps if you manage multiple locations associated with different zipcodes.
- If you just want to make a payment, skip to the next section "Review your Invoice."

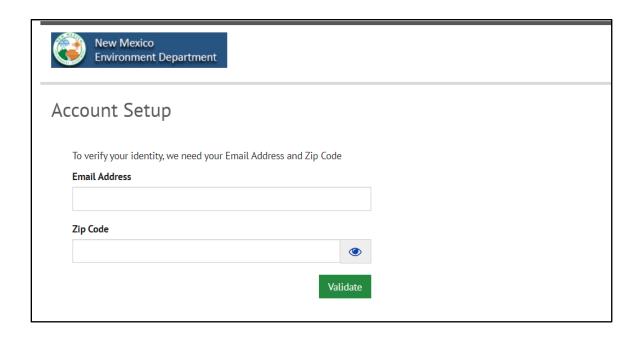
Version 1.2 Revision Date: 2/15/2021 Page **3** of **24**



1. On the login page, click on "Enroll".

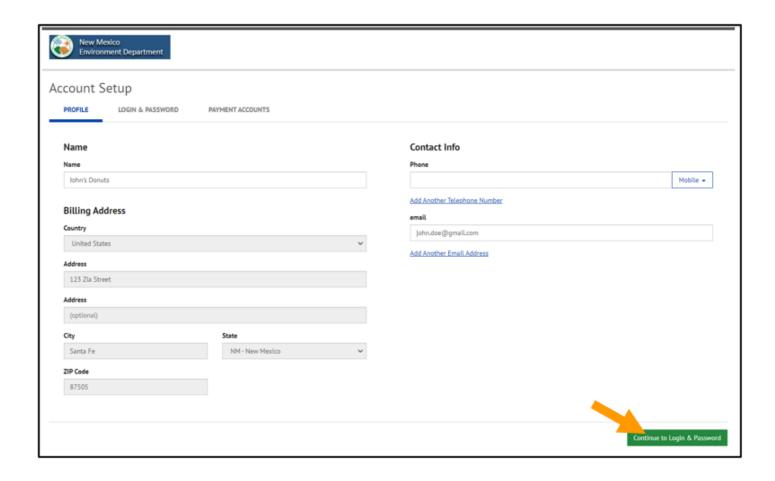


2. Its going to ask you for your email and zipcode. These need to be the ones that NMED associates with your account. If you're not sure, or you get an error message, please contact us.



Version 1.2 Revision Date: 2/15/2021 Page **4** of **24**

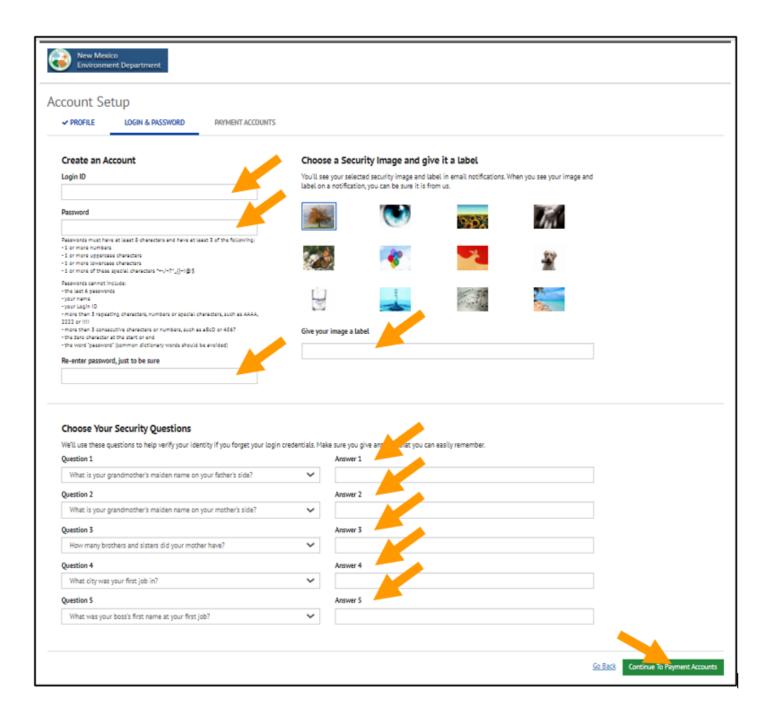
3. It will let you review and change some parts of your profile. You cannot change the greyed portions of your contact info. Click to Continue to Login & Password.



Version 1.2 Revision Date: 2/15/2021 Page **5** of **24**



4. Then it will ask you to create a Login ID and Password and select an Image and provide a Label (this can be anything you want) and answer 5 security questions. Then click Continue to Payment Accounts.



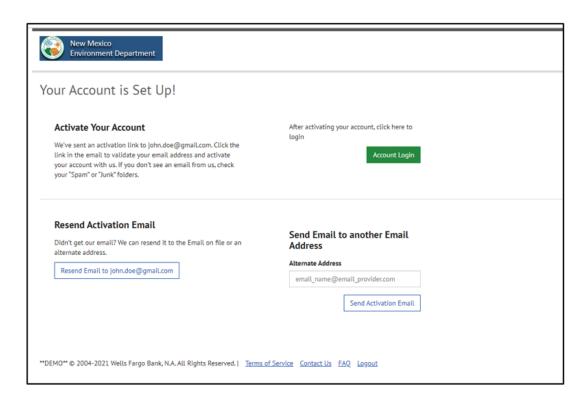
Version 1.2 Revision Date: 2/15/2021 Page **6** of **24**



5. You can enter payment information if you want to be able to save it to use later. Or choose Add Later and click Finish Enrollment.



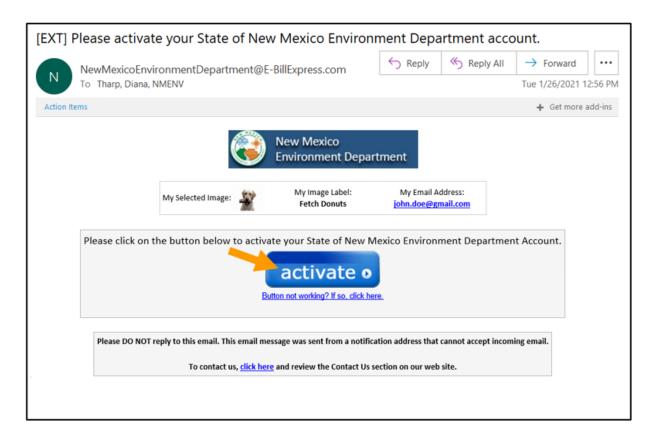
6. You will see this screen, and that means it sent an activation email to your email account.



Version 1.2 Revision Date: 2/15/2021 Page **7** of **24**



7. Check your email for a message that looks like this. Click on the Activate button in the email.



8. A window will open up that looks like this. Click Continue.



Version 1.2 Revision Date: 2/15/2021 Page **8** of **24**

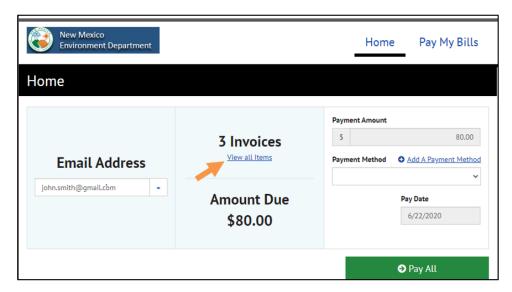
9. This will take you to the login page. This time, you'll use the Login tab and enter your Login ID and Password, and then click the green Login button to get to your account.



10. Your account is now enrolled, and you can use that Login ID and Password you created to get to your account.

Review your Invoice

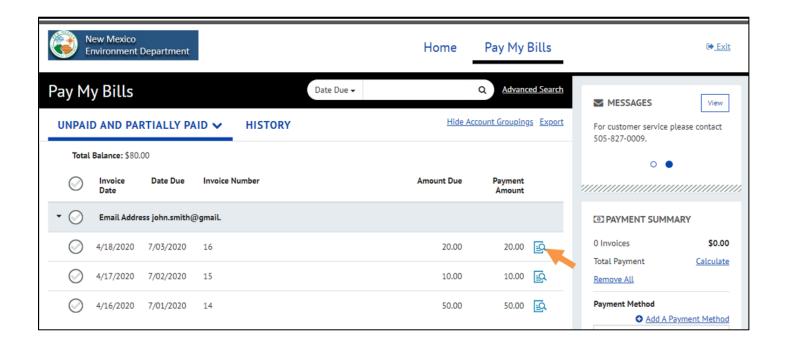
11. Where it lists the number of invoices, click on the link to "View all Items".

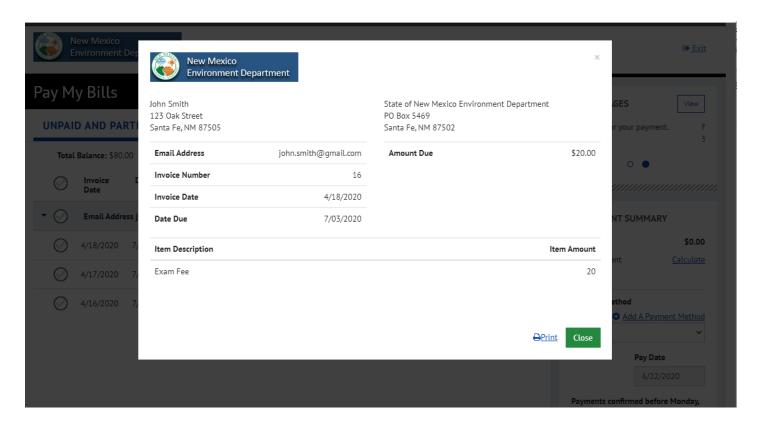


Version 1.2 Revision Date: 2/15/2021 Page **9** of **24**



12. You'll see all your unpaid invoices listed with a blue icon on the right. Click on that icon to view the invoice.

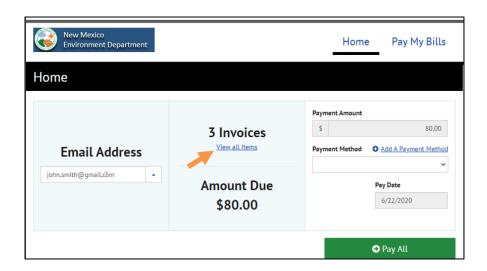




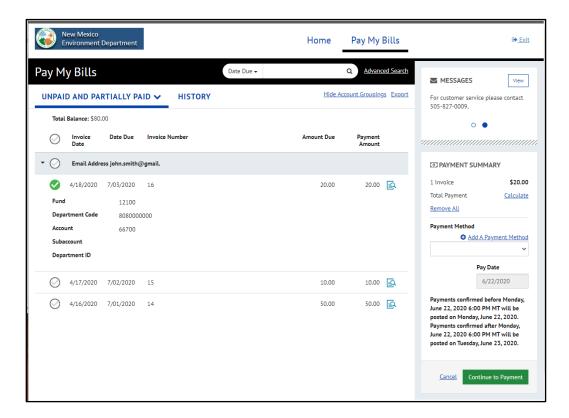
Version 1.2 Revision Date: 2/15/2021 Page **10** of **24**

Pay by ACH using your Bank Account

1. Where it lists the number of invoices, click on the link to "View all Items".



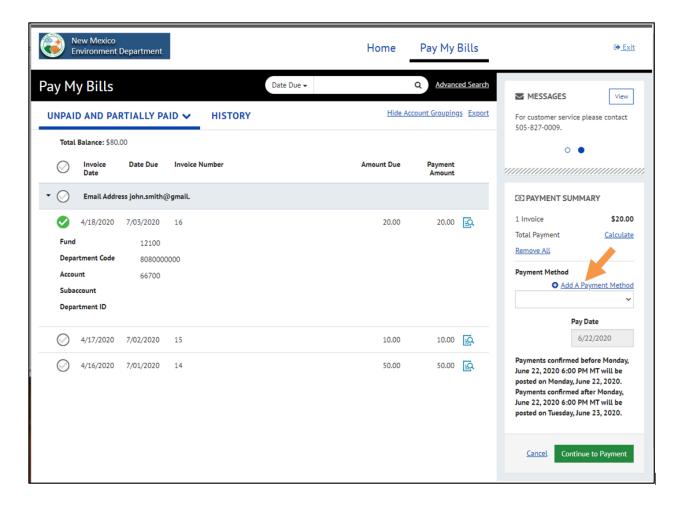
2. Click the check marks to select the invoice, or multiple invoices, that you would like to pay.



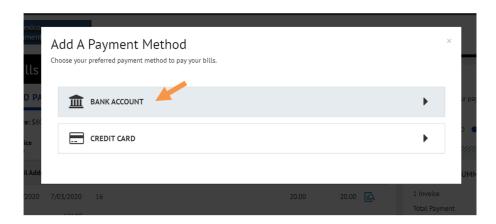
Version 1.2 Revision Date: 2/15/2021 Page **11** of **24**



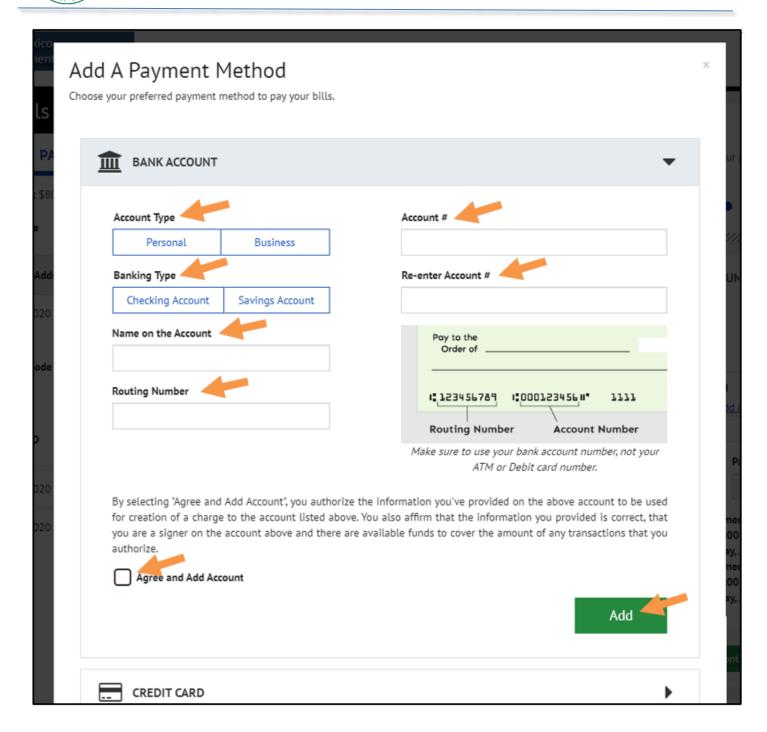
3. Click on "Add a Payment Method"



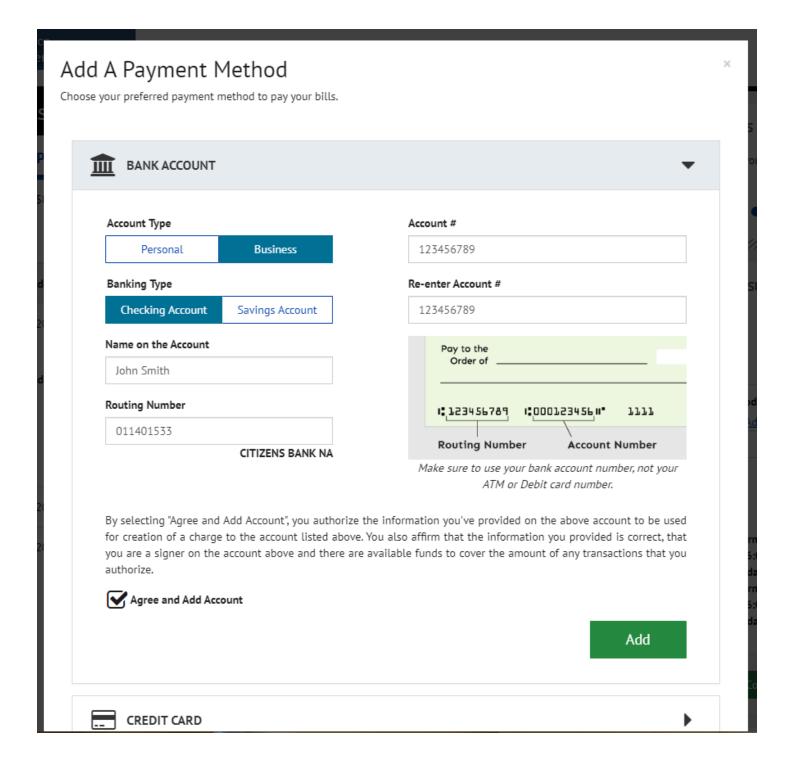
4. Select "Bank Account", enter the information, check the box to agree, and click the button to "Add".



Version 1.2 Revision Date: 2/15/2021 Page **12** of **24**

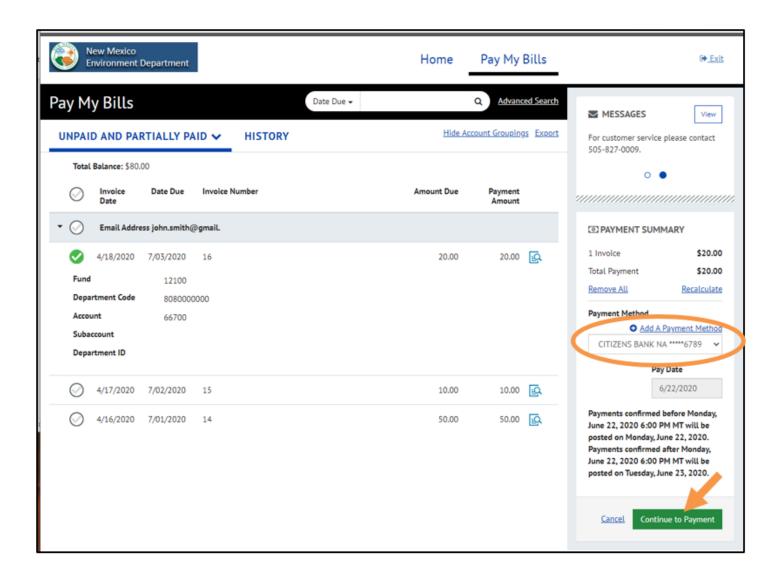


Version 1.2 Revision Date: 2/15/2021 Page **13** of **24**



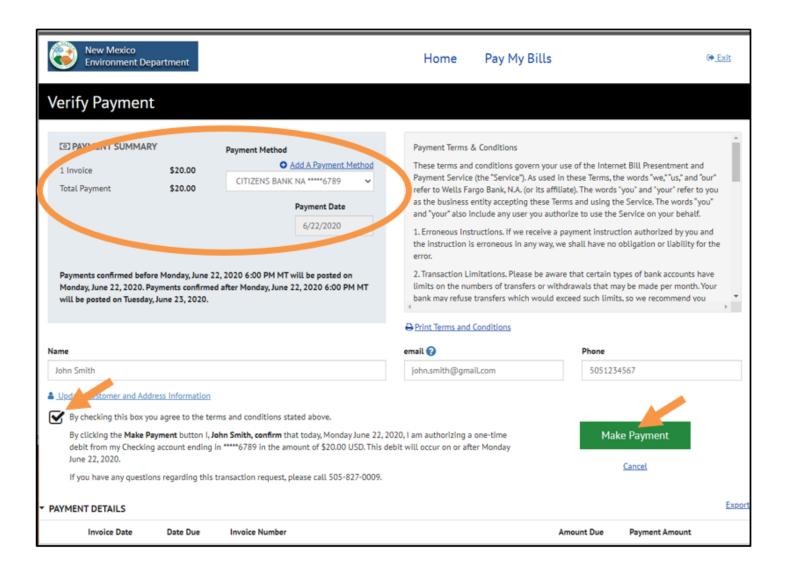
Version 1.2 Revision Date: 2/15/2021 Page **14** of **24**

5. Now your payment method has been added and you'll see it show up in the dropdown menu. Click "Continue to Payment".



Version 1.2 Revision Date: 2/15/2021 Page **15** of **24**

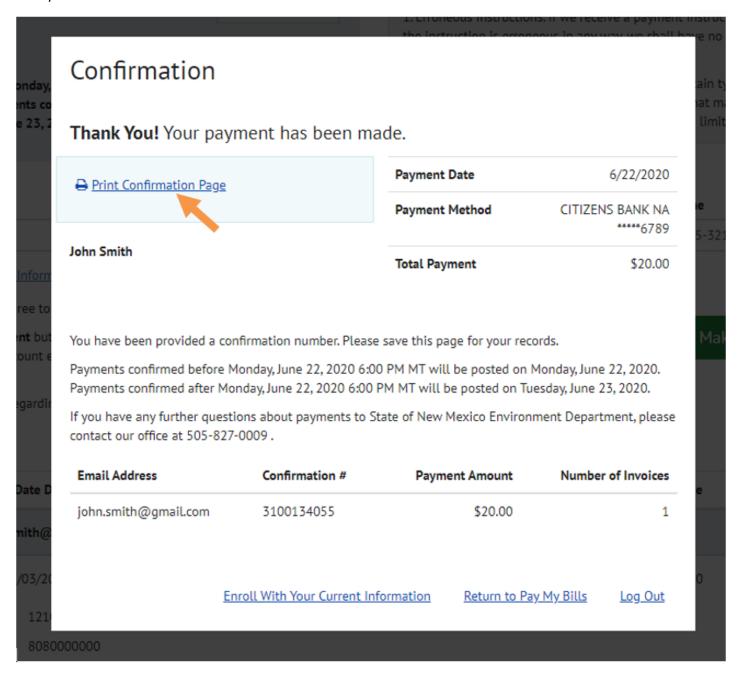
6. You need to verify the amount, check the box to agree to the terms, and then click "Make Payment".



Version 1.2 Revision Date: 2/15/2021 Page **16** of **24**



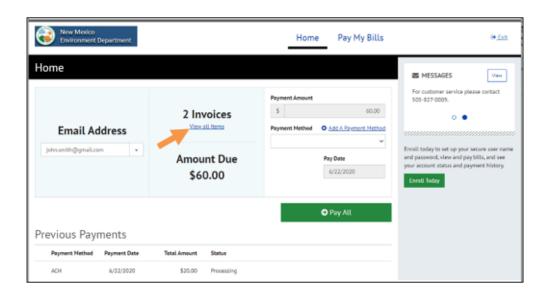
7. Now your payment is made and you'll see a confirmation message. You can print this page for your records, and you should receive an email confirmation as well.



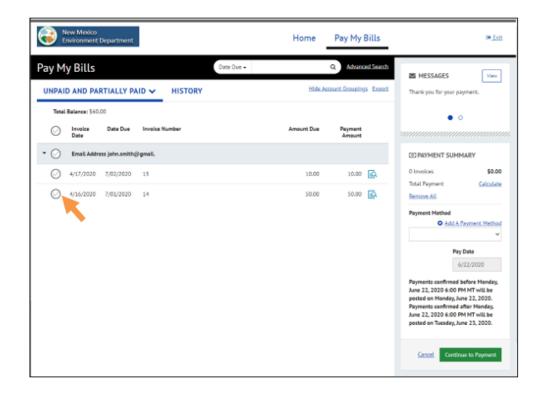
Version 1.2 Revision Date: 2/15/2021 Page **17** of **24**

Pay by Credit Card

1. Where it lists the number of invoices, click on the link to "View all Items".



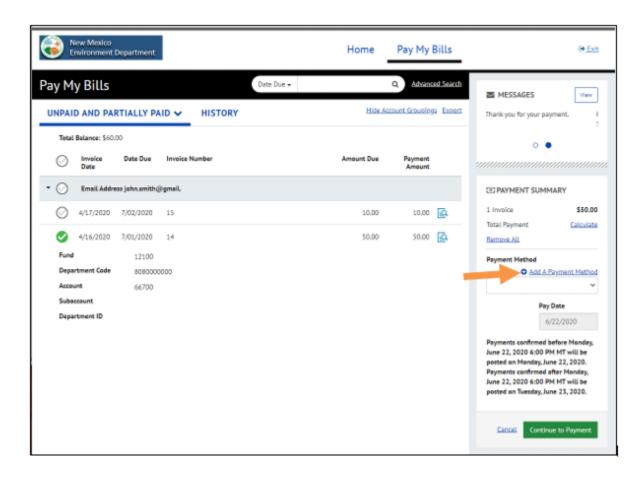
2. Click the check marks to select the invoice, or multiple invoices, that you would like to pay.



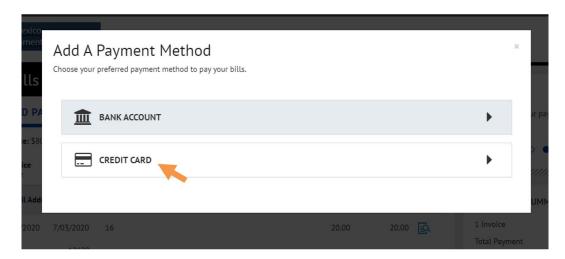
Version 1.2 Revision Date: 2/15/2021 Page **18** of **24**



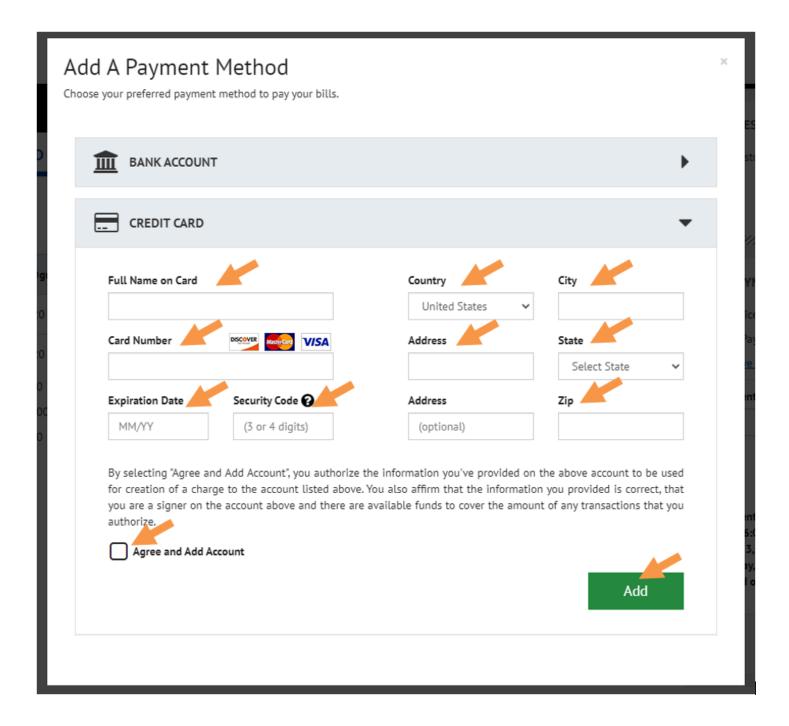
3. Click on "Add a Payment Method"



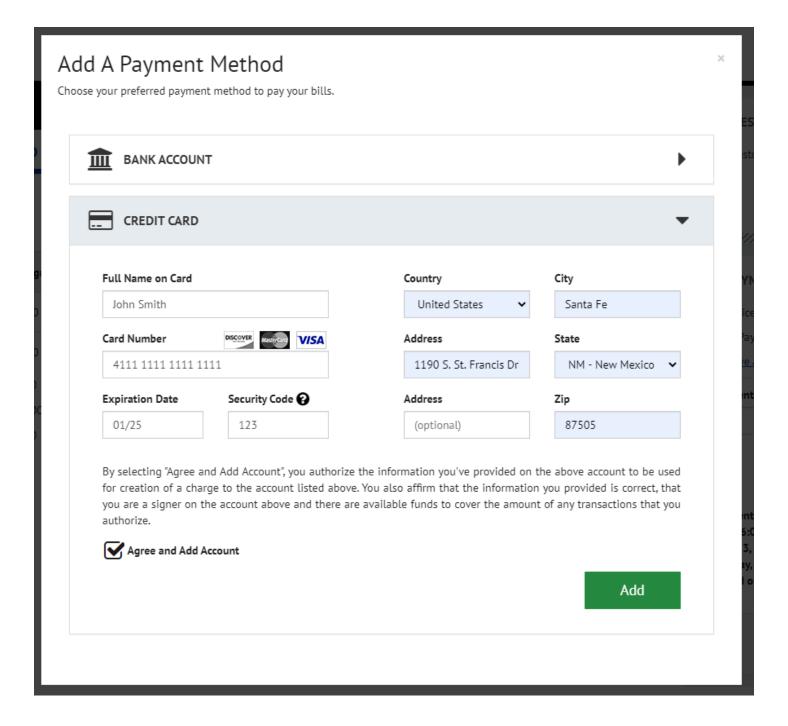
4. Select "Credit Card", enter the information (the address should be your billing address), check the box to agree, and click the button to "Add".



Version 1.2 Revision Date: 2/15/2021 Page **19** of **24**

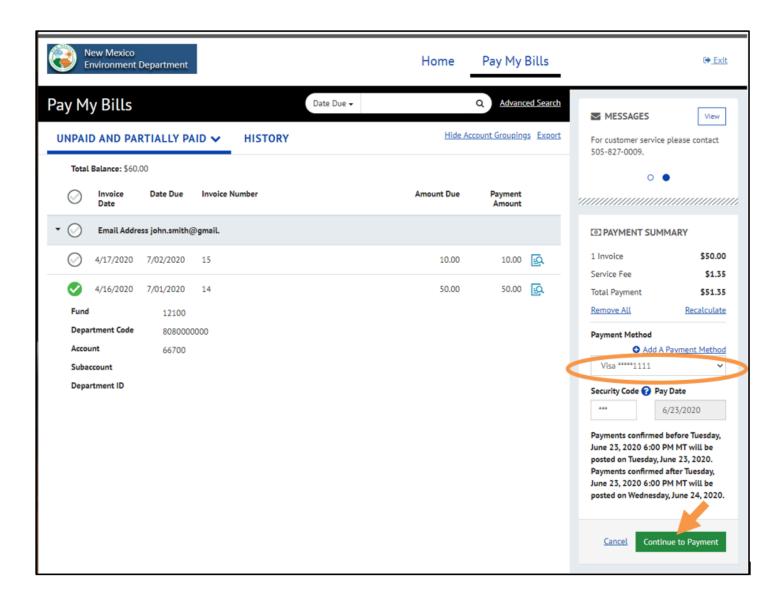


Version 1.2 Revision Date: 2/15/2021 Page **20** of **24**



Version 1.2 Revision Date: 2/15/2021 Page **21** of **24**

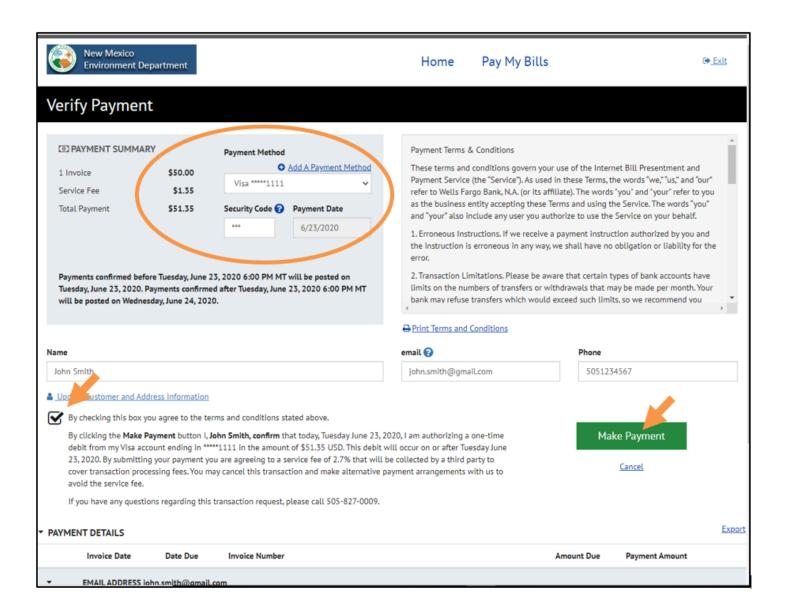
5. Now your payment method has been added and you'll see it show up in the dropdown menu. Click "Continue to Payment".



Version 1.2 Revision Date: 2/15/2021 Page **22** of **24**



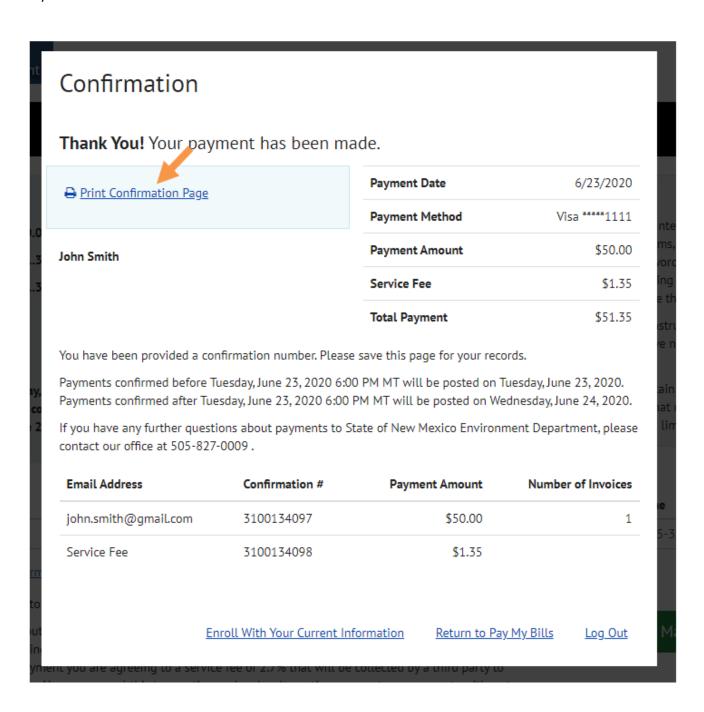
6. You need to verify the amount, check the box to agree to the terms, and then click "Make Payment".



Version 1.2 Revision Date: 2/15/2021 Page **23** of **24**



7. Now your payment is made and you'll see a confirmation message. You can print this page for your records, and you should receive an email confirmation as well.



Version 1.2 Revision Date: 2/15/2021 Page **24** of **24**