Public Aquatic Venue Owners / Operators

All public aquatic venues within NMED jurisdiction are inspected and permitted annually.

The following “frequently asked questions” about the inspection and permitting process is being provided to assist aquatic venue owners and operators with key reminders as we start 2019

Q: How do I receive an operating permit?

A: Steps that must be followed to receive an operating permit are listed below.

1. Call your local NMED Office to schedule an inspection if the aquatic venue has been closed or not operating for a period of 30 days or more. The facility is not to open to bathers until an inspection has been conducted and facility received an “approved” inspection. If there has been a transfer of ownership you must close immediately and contact NMED. Pursuant to 7.18.1.14.H NMAC, operating permits are non-transferable between facilities and persons. Visit https://www.env.nm.gov/district-field-offices/ for a list of NMED offices.

2. When you call, verify your permit fee amount. Your local NMED office will send out an invoice the month prior to when your permit expires.

3. Have a check or money order for the permit fee ready on the date of the inspection, or mail payment to your local NMED office. Checks or money orders are to be made payable to the “New Mexico Environment Department”. The aquatic facility will not receive a permit until the facility aquatic venue/s have been inspected and received an “approved” inspection.

4. Once you pass the inspection, the permit fee must be paid before you will receive an operating permit. If a re-inspection is required, an additional $50 re-inspection fee will be due before permit will be issued.

5. NMED is requesting each facility to provide an email address at time of inspection or when scheduling the inspection.

Q: Do I need a certified aquatic venue operator? Where can I get an operator certified?

A: You must have a certified aquatic venue operator on staff or under contract to open your aquatic venue. Go to https://www.env.nm.gov/pools/certified-operator-training-courses/ for
a list of instructors. The one-day aquatic venue operator course offered through the City of Albuquerque will no longer be accepted if taken after July 1, 2017. All operators that took the class through the City of Albuquerque prior to July 1, 2017, NMED will accept your certificate until it expires.

Q: Where can I find the aquatic venues rules, checklists, forms, guidance’s etc.?


The NMAC 7.18.1 includes the adoption by reference of the MAHC (Model Aquatic Health Code) and covers any modifications, additions and omissions to the MAHC. A copy of the MAHC can be obtained from the link above.

Q: What new changes are required for my aquatic facilities or within the next year.

A: All aquatic facilities that allow diaper aged bathers shall provide diaper changing stations. See MAHC 4.10.4.5 on what is required for such stations. For facilities not allowing diaper age children signage shall be posted stating that no diaper aged children are allowed in the aquatic venue.

A: All aquatic venues were required by August 1, 2018 to install and have in operation on every vessel an automated disinfectant and PH controller (ORP). See MAHC 4.7.3.2.8.1. The only venue not required to have an automated controller would be spray pads that do not recirculate the water and where the water goes to waste. Please note all spas and wading pools should already have an ORP that have been installed since 2007.

A: By August 1, 2020 no outdoor spas or therapy pools shall use cyanuric acid or stabilized chlorine. MAHC 5.7.3.1.3. All indoor aquatic facilities should not be using these chemicals since March of 2005.

A: Inspection reports are to be posted in a conspicuous place or signage instructing how a person may obtain a copy of the most recent inspection.

A: All facilities are required to have Aquatics Facility Operations Plan. You may build your own or you may use the template on the NMED Pool Regulation page. https://www.env.nm.gov/pools/new-mexico-pool-regulations/

Q: What are Recreational Water Illnesses (RWIs)? What can I do to prevent RWIs?

A: Information and tools about RWIs can be found on the CDC web site: https://www.cdc.gov/healthywater/swimming/swimmers/rwi.html

Q: What do we have to do to comply with the new ADA rules?

A: The New Mexico Environment Department does not regulate the ADA (Americans with Disabilities Act). Contact the US Department of Justice at www.ada.gov to find the information on ADA.

Prior to changing any pool equipment or remodel contact your local NMED inspector.